



Haringey Council

**NOTICE OF MEETING**  
**PLEASE NOTE START TIME**

## LICENSING SUB-COMMITTEE

**MONDAY 17 DECEMBER 2007 on the rise of the Licensing Committee or 7.30pm, whichever is the later.**  
**CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22 8LE.**

MEMBERS: Councillors Demirci, Patel (Chair) and Vanier

**Please note:** this meeting may be filmed for live or subsequent broadcast via the Council's internet site - at the start of the meeting the Chair will confirm if all or part of the meeting is being filmed. The images and sound recording may be used for training purposes within the Council.

Generally the public seating areas are not filmed. However by entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes.

If you have any queries regarding this, please contact the Principal Committee Co-ordinator at the meeting.

### AGENDA

**1. APOLOGIES**

**2. URGENT BUSINESS:**

Note: It being a special meeting of the sub-committee, under Part Four, Section B, paragraph 17 of the Council's Constitution, no other business shall be considered at the meeting.

**3. DECLARATIONS OF INTEREST:**

A member with a personal interest in a matter who attends a meeting of the authority at which the matter is considered must disclose to that meeting the existence and nature of that interest at the commencement of that consideration, or when the interest becomes apparent.

A member with a personal interest in a matter also has a prejudicial interest in that matter if the interest is one which a member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice the member's judgment of the public interest **and** if this interest affects their financial position or the financial position of a person or body as described in paragraph 8 of the Code of Conduct **and/or** if it relates to the determining of any approval, consent, licence, permission or registration in relation to them or any person or body described in paragraph 8 of the Code of Conduct.

**4. SUMMARY OF PROCEDURE: (PAGES 1 - 2)**

The Chair will explain the procedure that the Committee will follow for each of the hearings considered under the Licensing Act 2003 and the Gambling Act 2005. A copy of both procedures is attached.

**5. FRANKICE, 48 GRAND PARADE N4 (PAGES 3 - 82)**

To consider an application to provide the provision of adult gaming facilities for use of up to four category B machines; any number of category C machines; and any number of category D machines.

**YUNIEA SEMAMBO**

**Head of Local Democracy & Member Services**

River Park House  
225 High Road  
Wood Green  
LONDON N22 8HQ

**NICOLAS MATTIS**

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**7 December 2007**

## **COMMITTEE PROCEDURE – GAMBLING ACT 2005 – HEARINGS REGULATIONS SI 2007 / 173** (August 2007)

Each application that comes before this committee will be treated on its own merits, and this licensing authority will take its decision based upon the requirement to aim to permit the use of premises for gambling in so far as this licensing authority think it:

- In accordance with any relevant code of practice
- In accordance with Gambling Commission guidance
- Reasonably consistent with the licensing objectives of the Gambling Act 2005
- In accordance with this licensing authority's Statement of Principles

### **THE PROCEDURE OF THE COMMITTEE IS AS FOLLOWS:**

1. Chair opens the meeting, introduces members of the committee and officers present and explains the procedure to be followed.
2. The officer outlines the details of the application, any representations received and / or reasons why the licensing authority proposes to attach / exclude conditions, with relevance to the Gambling Commission's guidance, the licensing objectives, and / or the licensing authority's Statement of Principles, highlighting what the committee should have regard to / take into consideration and drawing attention to any other matters that may require clarification or discussion.
3. Members and the parties/representatives may ask any relevant questions of officer.
4. Chair invites applicant (or representative) to address the Committee (includes calling any 'witnesses').
5. Members ask relevant questions of applicant / 'witness'.
6. Parties that made representations to ask relevant questions of applicant / 'witness'.
7. Parties making relevant representations invited to address Committee.
8. Members ask relevant questions of party.
9. Applicant / other parties making representations / officer ask relevant questions of party.
10. Officer of the licensing authority to ask relevant questions of applicant / 'witness' (where the licensing authority proposes to attach / exclude conditions or there is some other issue requiring clarification/discussion).
11. Officer of the licensing authority invited to address the committee (where the licensing authority proposes to attach / exclude conditions or there is some other issue requiring clarification/discussion).
12. Members ask relevant questions of officer.
13. Applicant / parties making representations ask relevant questions of officer.
14. All parties invited to summarise (if they so wish).
15. Chair asks all parties if they are satisfied that they have had the opportunity to say everything that they wish to.
16. Members of the Committee retire to reach a decision with the Committee Clerk and legal representative.
17. Decision and reasons will be outlined by the Committee Clerk.

## PLEASE NOTE

- Changes of committee membership (if any) will be given at the beginning of the meeting.
- Hearings may proceed even if one of the parties is absent. All notices and representations received from absent parties will be considered.
- Documentary evidence produced at the hearing will only be considered with agreement of all parties present.
- In cases where a decision cannot be given at the end of the hearing, the decision will normally be made within 5 working days after the day of the hearing and that the parties will be notified in writing.
- Parties have a right to appeal to the Magistrates Courts, within 21 days of notification of the decision.
- The committee may on occasion find it necessary to exclude members of the press and public based upon the reasons set-out in SI 2007 / 173 article 8 which are if any unfairness to a party is likely to result from a public hearing, or there is a need to protect the commercial or other legitimate interests of a party.
- The hearing is intended to take the form of a discussion led by the committee and cross-examination is not encouraged unless the committee considers that it is required for the application to be properly considered.
- The committee has the right to exclude any parties disrupting the hearing or require him / her to meet certain conditions for him / her to continue to take part in the hearing. Any person excluded in this manner is able to submit information in writing to the committee before it finishes.

**Gambling Act 2005 Licensing Sub-Committee 17<sup>th</sup> December 2007**

**Report title: Application for a Premises Adult Gaming Centre Licence for Frankice (Golders Green) , 48 Grand Parade , Green Lanes N4**

**Report of: The Lead Officer - Licensing**

**Ward(s)**

ST. ANNS

**1. Purpose**

To consider an application by **Frankice (Golders Green)** to provide the provision of Adult gaming facilities and that the holder of such a license must hold a gaming machine general operating license from the Commission. If granted this would enable the centre to make available for use up to four category B machines: any number of category C machines and any number of category D machines. Regulations state that category B machines at adult gaming centres are restricted to sub-category B3 and B4 machines

This application must be considered under the three licensing objectives:

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime
- Ensuring that gambling is conducted in a fair and open way; and
- Protecting children and other vulnerable persons from being harmed or exploited by gambling.

**2. Principles to be applied**

2.1 In exercising their functions under this part a licensing authority shall aim to permit the use of premises for gambling in so far as the authority think it-

- (a) In accordance with the any relevant code of practice under section 24
- (b) In accordance with any relevant guidance issued by the Commission under section 25
- (c) Reasonably consistent with the licensing objectives (subject to paragraphs (a) and (b)); and
- (d) In accordance with the statement published by the authority under section 349 (subject to paragraphs (a) to (c))


2.2 In determining whether to grant a premises licence a licensing authority may not have regard to the expected demand for the facilities which it is proposed to provide.

**2.3 Recommendations**

On considering an application for a premises licence (whether at a hearing or not) a licensing authority shall

- (a) Grant it or
- (b) Reject it.

A Licensing Authority shall not determine an application for a premises licence made in reliance on section 159(3)(b) until the relevant operating licence has been issued in a form which authorises the applicant to carry on the activity in respect of which the premises licence is sought.

Report authorised by: Robin Payne.....	 Assistant Director Enforcement Services
Contact Officer: Ms Daliah Barrett	Telephone: 020 8489 8232
<b>3. Executive summary</b>	
	For consideration by Sub Committee under the Gambling Act 2005 for a Betting Premises Licence.
<b>4. Access to information:</b>	
	Local Government (Access to Information) Act 1985
	Background Papers
	The following Background Papers are used in the preparation of this Report:
	<b>File: Frankice 48 Grand Parade, Green Lanes N4</b>
	The Background Papers are located at Enforcement Service, Civic Centre, High Road Wood Green N22

## 5. REPORT

### Background

- 5.1** Application by **Frankice (Golders Green)** for an Adult Gaming Centre Premises Licence in respect of **48 Grand Parade , Green Lanes N4** under the Gambling Act 2005. The application has followed the prescribed format and all consultations have been undertaken. **App 1**. The applicant has an operating licence granted by the Gambling Commission
- 5.2** Members are reminded of the three licensing objectives under the Gambling Act 2005 which are:
- (a) Preventing gambling from becoming a source of crime or disorder, being associated with crime or disorder, or being used to support crime
  - (b) Ensuring that gambling is conducted in a fair and open way; and
  - (c) Protecting children and other vulnerable persons from being harmed or exploited by gambling.
- 5.3** When determining an application the Licensing Authority “shall aim to permit the use of premises for gambling in so far as Members think it”:
- In accordance with the relevant Codes of Practice (under s.24);
  - In accordance with Guidance by the Gambling Commission (under s .25);
  - Reasonably consistent with the three Gambling Licensing Objectives; and
  - In accordance with the Haringey Council Statement of Gambling Policy.
- 5.4** The Gambling Commission’s Guidance (paragraph 5.27) tells Local Licensing Authorities that moral objections to gambling are not a valid reason to reject applications for premises licences. This is because they do not relate to the Gambling Licensing Objectives. Except where a Council resolves not to allow casinos in its area, a decision on an application cannot be based on dislike of gambling or on a general notion that it is undesirable to allow gambling premises in an area. If an application is rejected, the Licensing Authority should rely on reasons that demonstrate that the Gambling Licensing Objectives are not being met, or are unlikely to be met.
- 5.5** The Guidance on the first gambling licensing objective (preventing gambling being a source of crime or disorder) states that “The Commission will play a leading role in preventing gambling from being a source of crime. It will maintain rigorous licensing procedures that aim to prevent criminals from providing facilities for gambling....The Act provides the Commission with powers to investigate the suitability of applicants for operating and personal licences..... As applicants for premises licences...will have to hold an operating licence from the Commission before the premises licence can be issued, licensing authorities will not need to investigate the suitability of an applicant.....Licensing authorities will need to consider the location of the premises in the context of this licensing objective. If an application for a licence or permit is received in relation to premises that are in an area noted

for particular problems with organised crime, for example, licensing authorities should think about what (if any) controls might be appropriate to prevent those premises becoming a source of crime. These might include conditions being put on the licence, such as a requirement for door supervisors.”

- 5.6** On disorder the Commission’s Guidance continues “In relation to preventing disorder, the licensing authority does have the ability under section 169 of the Act to impose licence conditions. These could include a requirement for door supervision as provided for in section 178...Local authorities should note that in the case of gambling premises licenses, disorder is intended to mean activity that is more serious and disruptive than mere nuisance. Factors to consider in determining whether a disturbance was serious enough to constitute disorder would include whether police assistance was required and how threatening the behaviour was to those could see or hear it. There is not a clear line between nuisance and disorder and the licensing authority should take the views of its lawyers before determining what action to take in circumstances in which disorder may be a factor. It should be noted that unlike the Licensing Act [2003] the Gambling Act [2005] does not include, as a specific licensing objective, the prevention of public nuisance. Any nuisance associated with gambling premises should be tackled under other relevant laws.”
- 5.7** The Guidance on the second gambling licensing objective (ensuring that gambling is conducted in a fair and open way) states that “Generally, the Commission would not expect licensing authorities to become concerned with ensuring that gambling is conducted in a fair and open way as this will be a matter for either the management of the gambling business, and therefore subject to the operating licence, or will be in relation to the suitability and actions of an individual and therefore subject to the personal licence. For example, the Commission will require through operating licences that there is sufficient space around tables and machines to prevent the jostling of players.”
- 5.8** The Guidance on the third gambling licensing objective (protecting children and vulnerable persons from harm) states that “With limited exceptions, the intention of the Gambling Act is that children and young persons should not be permitted to gamble and should be prevented from entering those gambling premises that are adult-only environments. The objective talks of protecting children from being “harmed or exploited by gambling”. That means preventing them from taking part in gambling and for there to be restrictions on advertising so that gambling products are not aimed at children or advertised in such a way that makes them particularly attractive to children. Licensing authorities will need to consider whether specific measures will be needed to protect children on particular categories of premises. This may include requirements such as supervision of entrances...”



No one under the age of 18 is permitted to enter an Adult Gaming Centre, Licensing Authorities will wish to have particular regards to the location of and entry to Adult Gaming Centres to minimise the opportunities for children to gain access. This may be of particular importance in such areas where young people may be unsupervised and the AGC is in a complex such as a shopping centre or airport.

- 5.9** On vulnerable persons, the Guidance continues “The Act does not seek to prohibit particular groups of adults from gambling in the way that it prohibits children. The Commission will not seek to define “vulnerable persons”, but it will for regulatory purposes assume that this group includes people who gamble more than they want to; people who gamble beyond their means; and people who may not be able to make informed or balanced decisions about gambling due to mental impairment, alcohol or drugs. Licensing authorities will need to consider in relation to particular premises whether any special considerations apply in relation to the protection of vulnerable persons. Any such considerations will need to be balanced against the authority’s objective to permit the use of premises for gambling.”
- 5.10** The Haringey Council Statement of Gambling Policy (SGP) on page 5 under “General Principles” provides that “when determining an application to grant a premises licence...regard will be had to the proximity of the premises to schools, vulnerable adult centres or residential centres where there may be a high concentration of families with children. The proximity of premises taken into consideration will vary depending on the size and scope of the gambling premises concerned. Each case will, however, be decided on its merits. Therefore, if an applicant can effectively demonstrate how they might overcome licensing objective concerns, this will be taken into account.”
- 5.11** On page 12 under the heading “Location” the SGP states “This licensing authority is aware that demand issues cannot be considered with regard to the location of premises but that considerations in terms of the licensing objectives can. As per the Gambling Commission’s Guidance for local authorities, this authority will pay particular attention to the protection of children and vulnerable persons from being harmed or exploited by gambling as well as issues of crime and disorder. Should any specific policy be decided upon as regards areas where gambling premises should not be located, this statement will be updated. It should be noted that any such policy does not preclude any application being made and each application will be decided on its merits, with the onus upon the applicant showing how potential concerns can be overcome.”
- 5.12** On page 13 the SPG continues “In considering licence applications the Council may take into account the following:-
- (1) The design and layout of the premises;
  - (2) The training given to staff in crime prevention measures appropriate to those premises;

- (3) Physical security features installed in the premises. This may include matters such as the position of cash registers or the standard of CCTV that is installed;
- (4) Where premises are subject to age restrictions, the procedures in place to conduct age verification checks;
- (5) The likelihood of any violence, public order or policing problem if the licence is granted.

**5.13** The Committee are asked to consider the application in light of the representation received from residents. Members are guided to part 2 above 'Principles to be applied' and copies of the relevant codes of practice are attached with this report. (**App 2- Codes of Practice**)

**5.14** There are also two statutory disregards. (i) It is expressly provided (s.153(2)) that in determining whether to grant a premises license, a licensing authority may not have regard to the expected demand for the facilities which it is proposed to provide. (ii) The licensing authority shall not have regard to whether the proposal is likely to receive planning or building regulations approval (s.210).

## **6. RELEVANT REPRESENTATIONS (CONSULTATION)**

### **Responsible Authorities:**

#### **6.1 The Licensing Authority**

No comments received in relation to this application.

#### **6.2 The Gambling Commission**

A confirmation of receipt of the application has been given by the Commission

#### **6.3 London Fire and Civil Defence Authority**

No comments received in relation to this application

#### **6.4 Metropolitan Police**

No comments received in relation to this application

#### **6.5 The Planning Department**

No comments received in relation to this application

#### **6.6 Environmental Health - Health and Safety/Noise Team/Pollution**

No comments received in relation to this application

**6.7 Trading Standards**

Have no objections to this application

**6.8 Safeguarding children nominee**

No comments in relation to this matter.

**6.9 Her Majesty's Commissioners of Custom and Excise**

Have received notification of the application

**6.10 Interested Parties - App 3**

For the purposes of this part a person is an interested party in relation to a premises licence or in relation to an application for or in respect of a premises licence if, in the opinion of the licensing authority which issues the license or to who the application is made, the person: -

- (a) lives sufficiently close to the premises to be likely to be affected by the authorised activities.
- (b) Has business interests that might be affected by the authorised activities, or
- (c) Represents persons who satisfy paragraph (a) or (b)

The representations from the residents point to their concerns for the large number of children frequent the nearby schools and the nearby mental health facilities at St Anns Hospital which is allows for a higher percentage of vulnerable adults to pass through this part of the borough. They also point to the above average numbers of vulnerable adults on very low fixed incomes who they say can ill afford to lose any money at a gaming centre.

**7.0 Financial Comments**

The fee which would be applicable for this application is **£3000.00**

**8.0 Head of Legal Service Comments**

The principles to be applied by the Licensing Sub-Committee in reaching a decision on this application are set out in paragraph 5.3 which quotes section 153 of the Gambling Act 2005. Members must have regard to the Gambling Commission's Guidance and the Council's own Statement of Gambling Policy. Relevant extracts have been included in this report above. The decision must be based on the three gambling licensing objectives at paragraph 5.2. Other political or moral factors are not relevant. Members should also bear in mind, generally, that the imposition of conditions may be able to meet objections to the grant of a premises licence depending on the facts of the specific case.

## 9.0 Licensing Officer Comments on Conditions

There are three types of conditions which may be attached to a Premises Licence.

- Mandatory (S167)
- Default (S168) – there are no specific default conditions for AGC's, these type of premises do not have set opening hours. It is for the Licensing Authority to decide on this matter on a case by case basis.
- Discretionary, set by the Licensing Authority (S169)

Mandatory and default conditions are prescribed in the Gambling Act 2005 and the "Conditions Regulations" (S.I. 2007/1409) for all premises and each premises type.

## 9.1 Matters not to be dealt with or restricted by conditions

Conditions attached by the Licensing Authority may not:

- Conflict with Gambling Commission requirements (S169)
- Require membership of a club or other body (S170)
- Limit stakes or prizes (S171)
- Restrict gaming machines categories, numbers or method of operation (S172)

The holder of a adult gaming centre premises licence is authorised under s172 of the Act to make available for use up to four category B machines: any number of category C machines and any number of category D machines. The Categories of Gaming Machines Regulations state at s6(3)(a) that category B machines at adult gaming centres are restricted to sub-category B3 and B4 machines

## 9.2 Mandatory Conditions for all premises licences under the Conditions Regulations

The Conditions Regulations stipulate the mandatory and default conditions. They state that every Premises Licence will have the following conditions:

(1) The conditions specified in paragraphs (2), (3) and (4) shall be attached to every premises licence.

(2) The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.

(3) The layout of the premises shall be maintained in accordance with the plan.

(4) The premises shall not be used for—

- (a) the sale of tickets in a private lottery or customer lottery, or
- (b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited<sup>(a)</sup>.

### **9.3 Mandatory Conditions for all premises licences under the Act**

#### **Section 183 Christmas Day**

A premises licence shall, by virtue of this section, be subject to the condition that the premises shall not be used to provide facilities for gambling on Christmas Day.

#### **Section 184 Annual Fee**

- (1) The holder of a premises licence-
  - a. Shall pay a first annual fee to the licensing authority within such period after the issue of the licence as may be prescribed, and
  - b. Shall pay an annual fee to the licensing authority before each anniversary of the issue of the licence.

#### **Section 185 Availability of licence**

- (1) The holder of a premises licence shall-
  - a. Keep the licence on the premises, and
  - b. Arrange for the licence to be made available on request to-
    - i. A constable
    - ii. An enforcement officer, or
    - iii. An authorised local authority officer

### **9.4 Mandatory conditions attaching to adult gaming centre premises licences under the Conditions Regulations**

- 1. A notice stating that no person under the age of 18 years is permitted to enter the premises shall be displayed in a prominent place at every entrance to the premises.
- 2. No customer shall be able to access the premises directly from any other premises in respect of which a licence issued under Part 8 of the Act, or a permit issued under Schedule 10, 12 or 13 to the Act, has effect.
- 3. Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to cease gambling at any gaming machine in order to do so.
- 4. (1) No alcohol shall be permitted to be consumed on the premises at any time during which facilities for gambling are being provided on the premises.

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<sup>(a)</sup> See the National Lottery Regulations 1994 (S.I. 1994/189) which prohibits the sale of National Lottery tickets in specified premises licensed for gambling activities.

(2) A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.

## 9.5 Default Conditions

### **Section 169 of the Act gives licensing authorities:**

- The ability to exclude from premises licenses any default conditions that have been imposed under the Conditions Regulations; and
- The power to impose extra conditions on the premises licenses that they issue. These may deal with matters that could have been covered by an excluded default condition.

**There is no Default Condition under the Conditions Regulations that relate to Adult Gaming Centres.**

## 9.7 Discretionary Conditions

**In addition there are discretionary powers under section 169 of the 2005 Act to impose extra conditions as described below.**

**These may be specific statutory conditions in relation to door supervision or betting machines. These are discretionary conditions and a requirement for door supervisors or conditions on betting machines should only be imposed where Members consider it relevant and in accordance with the Guidance**

**In addition the Licensing Authority can impose extra conditions about other matters. This can include matters that could have been covered by an excluded default condition.**

The Gambling Commission Guidance takes the view that the conditions necessary for the general good conduct of gambling premises will be those set as default and mandatory conditions by the Secretary of State. Therefore a pool of additional conditions published by the Commission is not necessary. Where there are specific risks or problems associated with a particular locality or specific premises or class of premises the local licensing authority will be able to attach individual conditions to address this. Conditions imposed by the local licensing authority must be proportionate to the circumstances. Conditions must be:

- Relevant to the need to make the proposed building suitable as a gambling facility
- Directly related to the premises and the type of licence applied for
- Fairly and reasonably related to the scale and type of premises, and
- Reasonable in all other respect

**Section 178 Door Supervision – this is a discretionary condition**

- (1) Where a condition for door supervision is attached to a premises licence (whether by virtue of section 167, 168 or 169) subsection (3) shall apply in relation to the licence.
- (2) In subsection (1) “condition for door supervision” means a condition requiring that one or more persons be responsible for guarding the premises against unauthorised access or occupation, against outbreaks or disorder or against damage.
- (3) If the person carrying out the guarding mentioned in subsection (2) is required by the Private Security Industry Act 2001 (c. 12) to hold a licence under that Act authorising the guarding, the requirements under that Act shall be treated for the purpose of this Act as if it were a condition of the premises licence attached by virtue of this section.

**Note** – The Licensing Authority will have a discretion to decide whether door supervisors must be licensed by the Security Industry Authority (SIA).



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**Town and Country Planning Act 1990 (As amended)**  
**Plan relating to the Enforcement Notice dated**  
**48 Grand Parade, Green Lanes N4**



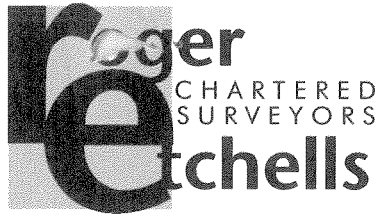
Robin Payne  
 Assistant Director  
 Enforcement Service  
 639 High Road  
 Tottenham  
 N17 8BD

 NORTH	Drawn by	Haringey Council
	Scale	1:1000
	Date	29/11/2007
	Drawing	NVA



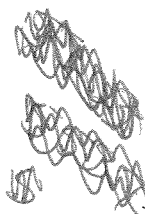
# APPENDIX 1

# APPLICATION FORM



& company

the old bank  
kilwardby street  
ashby-de-la-zouch  
leics LE65 2FR  
tel: 01530-417554  
fax: 01530-417556  
mail: rogeretchells.co.uk  
www.rogeretchells.co.uk



Our Ref: RGE/lcs  
21st September 2007

The Licensing Section  
Haringey Council  
Civic Centre  
High Road  
Wood Green  
N22 8LE

Dear Sirs

**RE: GAMBLING ACT 2005 - APPLICATION FOR AN AGC PREMISES LICENCE  
48 GRAND PARADE, GREEN LANES, HARINGEY**

We act on behalf of Frankice (Golders Green) Limited who have instructed us to make an application for a Premises Licence for an AGC to be opened at the above premises.

We attach the following:-

1. The application form.
2. A plan of the premises.
3. A cheque in the sum of £1800 by way of the fee.
4. A copy of the notice served on the Responsible Authorities.

I would advise that we have arranged for the site notice to be erected on the property and for the relevant notice to be published in a local newspaper.

Please acknowledge receipt.

Yours faithfully.

V32400 60500

Roger Etchells  
Email: [roger@rogeretchells.co.uk](mailto:roger@rogeretchells.co.uk)

Enc:

Haringey Payment Service  
24 SEP 2007  
10 Station Road N22

**Application for a premises licence  
under the Gambling Act 2005 (standard form)**

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

If you are completing this form by hand, please write legibly in block capitals using ink. Use additional sheets if necessary (marked with the number of the relevant question). You may wish to keep a copy of the completed form for your records.

Where the application is—

- In respect of a vessel, or
- To convert an authorisation granted under the Betting, Gaming and Lotteries Act 1963 or the Gaming Act 1968,

the application should be made on the relevant form for that type of premises or application.

**Part 1 – Type of premises licence applied for**

Regional Casino

Large Casino

Small Casino

Bingo

Adult Gaming Centre

Family Entertainment Centre

Betting (Track)

Betting (Other)

Do you hold a provisional statement in respect of the premises? Yes  No

If the answer is "yes", please give the unique reference number for the provisional statement (as set out at the top of the first page of the statement):

**Part 2 – Applicant Details**

If you are an individual, please fill in Section A. If the application is being made on behalf of an organisation (such as a company or partnership), please fill in Section B.

**Section A**

**Individual applicant**

1. Title: Mr  Mrs  Miss  Ms  Dr  Other (please specify)

2. Surname: \_\_\_\_\_ Other name(s): \_\_\_\_\_

*[Use the names given in the applicant's operating licence or, if the applicant does not hold an operating licence, as given in any application for an operating licence]*

3. Applicant's address (home or business – *[delete as appropriate]*):

Postcode:

4(a) The number of the applicant's operating licence (as set out in the operating licence):

13. If the premises are in only a part of a building, please describe the nature of the building (for example, a shopping centre or office block). The description should include the number of floors within the building and the floor(s) on which the premises are located.

GROUND FLOOR FORMER SHOP PREMISES IN A 3/4 STOREY BUILDING

14(a) Are the premises situated in more than one licensing authority area?

No *[delete as appropriate]*

14(b). If the answer to question 14(a) is yes, please give the names of all the licensing authorities within whose area the premises are partly located, **other than the licensing authority to which this application is made:**

**Part 4 – Times of operation**

15(a). Do you want the licensing authority to exclude a default condition so that the premises may be used for longer periods than would otherwise be the case? No *[delete as appropriate]* *[Where the relevant kind of premises licence is not subject to any default conditions, the answer to this question will be no.]*

15(b). If the answer to question 15(a) is yes, please complete the table below to indicate the times when you want the premises to be available for use under the premises licence.

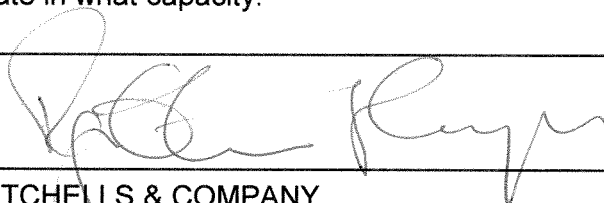
	<i>Start</i>	<i>Finish</i>	<i>Details of any seasonal variation</i>
Mon	<i>hh:mm</i>	<i>hh:mm</i>	
Tue			
Wed			
Thurs			
Fri			
Sat			
Sun			

16. If you wish to apply for a premises licence with a condition restricting gambling to specific periods in a year, please state the periods below using calendar dates:

**Part 7 – Signatures**

21. Signature of applicant or applicant's solicitor or other duly authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature:



Print Name: ROGER ETCHELLS & COMPANY

Date: 21.09.2007 (dd/mm/yyyy) Capacity: DULY AUTHORISED AGENT

22. For joint applications, signature of 2nd applicant, or 2nd applicant's solicitor or other authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature:

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_ (dd/mm/yyyy) Capacity: \_\_\_\_\_

*[Where there are more than two applicants, please use an additional sheet clearly marked "Signature(s) of further applicant(s)". The sheet should include all the information requested in paragraphs 21 and 22.]*

*[Where the application is to be submitted in an electronic form, the signature should be generated electronically and should be a copy of the person's written signature.]*

**Part 8 – Contact Details**

23(a) Please give the name of a person who can be contacted about the application:

ROGER ETCHELLS

23(b) Please give one or more telephone numbers at which the person identified in question 23(a) can be contacted:

01530 417554

24. Postal address for correspondence associated with this application:

ROGER ETCHELLS & CO, THE OLD BANK, KILWARDBY STREET, ASHBY DE LA ZOUCH

Postcode: LE65 2FR

25. If you are happy for correspondence in relation to your application to be sent via e-mail, please give the e-mail address to which you would like correspondence to be sent:

## NOTICE OF APPLICATION FOR A PREMISES LICENCE

*This notice is issued in accordance with regulations made under section 160 of the Gambling Act 2005*

Notice is hereby given that FRANKICE (GOLDERS GREEN) LIMITED  
of the following address: UNIT 3, OTTERSPOOL WAY, WATFORD, WD25 8HL  
who made an application for an operating licence on 27/04/2007  
has made an application for an ADULT GAMING CENTRE premises licence.

The application relates to the following premises: 48 GRAND PARADE, GREEN LANES,  
HARRINGAY, N4 1AG

The application for a premises licence has been made to the following licensing authority:  
LONDON BOROUGH OF HARINGEY, CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22  
8LE

Website: [www.haringey.gov.uk](http://www.haringey.gov.uk)

Information about the application is available from the licensing authority, including the  
arrangements for viewing the details of the application.

The following person connected with the applicant is able to give further information about  
the application: Roger Etchells – 01530 417554 – [roger@rogeretchells.co.uk](mailto:roger@rogeretchells.co.uk)

**Any representations under section 161 of the Gambling Act 2005 must be made no  
later than the following date: 25.10.07**

## APPENDIX 2

# CODE OF PRACTICE FOR ADULT GAMING CENTRES

# GAMBLING COMMISSION

Typical Licence Conditions and Codes of Practice for:

**Adult Gaming Centre Operators**

August 2007



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## Introduction

The Gambling Act 2005 (the Act) creates new arrangements that govern the way organisations and individuals involved in gambling can operate. From September 2007, most operators who wish to run a gambling business in Britain, and certain key individuals, need to be licensed by the Commission. There are some [exemptions](#). The Commission has developed general licence conditions and codes of practice that govern how gambling facilities are provided and managed and gambling conducted.

This document sets out an example of the relevant conditions and code provisions for holders of an *Adult Gaming Centre* operating licence. It does not include statutory conditions, any licence conditions imposed by the Secretary of State or any conditions the Commission might attach solely to an individual licence.

This document is intended to be a general example only and does not replace the conditions and codes which will be attached to the operating and personal licences when these are issued. It should not be considered a definitive guide. However, this licensee-specific example will, we hope, aid operators' and stakeholders' understanding about the requirements on licensees.

Individual licence holders will receive copies of the conditions and codes which apply to their particular licence when their licence is issued to them. In some cases, the licence will set out individual conditions that are specific to that operator, based on the assessment of their licence application.

The Commission has powers to prosecute operators and can impose fines on operators who breach their licence conditions or social responsibility code of practice provisions, and can take breaches of the ordinary codes of practice into account as part of a prosecution. Licence conditions and social responsibility codes of practice detail the legal obligations attached to holding an operating licence. Ordinary codes of practice detail the manner in which facilities for gambling should be provided.

Part I of this documents sets out the Licence Conditions.

Part II of this document sets out the relevant provisions of the code of practice. The text in shaded boxes comprises the 'social responsibility provisions' and covers issues including the promotion of responsible gambling and marketing. The text that is not shaded which is titled 'ordinary code provisions' covers issues including the employment of children and young people and age verification.

Where a Condition or Code provision appears in the full [Licence Conditions and Codes of Practice](#) but does not apply for this type of licence, it has not been reproduced here. Where this is the case, there may gaps in the sequential numbering of the individual conditions.

You can obtain copies of this document and the other documents mentioned above from the Commission's website, [www.gamblingcommission.gov.uk](http://www.gamblingcommission.gov.uk) or by writing to:

Gambling Commission  
Victoria Square House  
Victoria Square  
Birmingham B2 4BP

T 0121 230 6666

F 0121 230 6720

E [info@gamblingcommission.gov.uk](mailto:info@gamblingcommission.gov.uk)

## Part I: Gambling Commission General Licence Conditions

### Licence Conditions applicable to making gaming machines available for use in an adult gaming centre

#### 1 Personal licences and qualified persons

##### 1.1 Qualified persons

###### Operating licences issued to small-scale operators

In this condition the terms 'small-scale operator', 'qualifying position' and 'qualified person' have the meanings respectively ascribed to them by the Gambling Act 2005 (Definition of Small-scale Operator) Regulations 2006.

Schedule X<sup>1</sup> lists those individuals notified to the Commission as qualified persons.

If, whilst the licensee remains a small-scale operator, an individual begins or ceases to occupy a qualifying position in relation to the licensee, the licensee must within 28 days apply to the Commission under s104(1)(b) for amendment of the details of the licence set out in Schedule X<sup>1</sup>.

An application for amendment under s104(1)(b) may be made in advance of an individual beginning or ceasing to occupy a qualifying position provided it specifies the date from which the change to which it relates is to be effective.

##### 1.2 Personal licences

(a) Subject to (e) and (f) below licensees must ensure:

(i) that each individual who occupies one of the management offices specified in (b) below in or in respect of the licensee or in connection with the licensed activities holds a personal licence authorising the performance of the functions of that office (hereafter 'a personal management licence'); and

(ii) that at least one person occupies at least one of those offices.

(b) The specified management offices are those offices (whether or not held by a director in the case of a licensee which is a company, a partner in the case of a licensee which is a partnership or an officer of the association in the case of a licensee which is an unincorporated association) the occupier of which is by virtue of the terms of their appointment responsible for:

- the overall management and direction of the licensee's business or affairs;
- the licensee's finance function as head of that function;
- the licensee's gambling regulatory compliance function as head of that function;
- the licensee's marketing function as head of that function;
- the licensee's information technology function as head of that function in so far as it relates to gambling-related information technology and software; or
- oversight of the day to day management of the licensed activities at an identified number of premises licensed under Part 8 of the Act or across an identified geographical area.

(c) Licensees must take all reasonable steps to ensure that anything done in the performance of the functions of a specified management office is done in accordance with the terms and conditions of the holder's personal management licence.

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<sup>1</sup> The schedules mentioned here will be attached to individual licences.

(d) Where an individual is authorised by a personal licence and that licence comes under review under section 116(2) of the Act, the operating licensee must comply with any conditions subsequently imposed on that licence by the Commission about redeployment, supervision, or monitoring of the individual's work and any requirements of the Commission in respect of such matters applicable during the period of the review.

(e) Paragraphs (a) to (d) above shall not apply to a licensee for so long as the licensee is a 'small-scale operator' as defined in the Gambling Act 2005 (Definition of Small-scale Operator) Regulations 2006 ('the Regulations').

(f) During the period of 3 years commencing with the date on which a licensee ceases to be a small-scale operator paragraphs (a) to (e) above shall apply subject to the proviso that the phrase 'each individual' in paragraph (a)(i) shall not include any individual who was a 'qualified person' (as defined in the Regulations) in relation to the licensee 28 days immediately prior to the licensee ceasing to be a small-scale operator.

### 3 Financial robustness

All company licensees must notify the Commission of the name and address of any person who becomes a shareholder in the company or its holding company holding 3% or more of the issued share capital of the company or its holding company; or any existing shareholder who acquires a holding of 3% or more of the issued share capital of the company or its holding company.

In this condition 'holding company' has the meaning ascribed to that term by section 736 of the Companies Act 1985 (as amended).

### 4 Protection of customer funds

Licensees who hold customer funds for use in future gambling must set out clearly, in information made available to customers in writing, whether they protect customers funds in the event of insolvency and the method by which this is achieved.

### 5 Cash handling

Licensees, as part of their internal controls and financial accounting systems, must have in place and follow written policies and procedures concerning the handling of cash, and cash equivalents (ie bankers drafts, cheques and debit cards), designed to minimise the risk of crimes such as money laundering, to avoid the giving of illicit credit and to provide assurance that gambling activities are being conducted fairly.

### 6 Provision of credit by licensees and the use of credit cards

Licensees must not:

- themselves provide credit in connection with gambling; nor
- participate in, arrange, permit or knowingly facilitate the giving of credit in connection with gambling.

### 7 General fair and open provisions

Licensees must satisfy themselves that the terms on which gambling is offered are not unfair under the Unfair Terms in Consumer Contracts Regulations 1999 and, where applicable, meet the reasonableness test under the Unfair Contract Terms Act 1977.

An accurate summary of the contractual terms on which gambling is offered must be made available to customers and set out in plain and intelligible language.

Customers must be notified of changes to terms before they come into effect.

## 14 Access to premises

Licensees must have in place and implement written policies and procedures (including staff training programmes) designed to ensure that their staff co-operate with the Commission's enforcement officers in the proper performance of their compliance functions and are made aware of those officers' rights of entry to premises contained in Part 15 of the Act.

## 15 Information requirements

### 15.1 Reporting suspicion of offences etc

Licensees must provide the Commission with any information that they suspect may relate to the commission of an offence under the Act, including an offence resulting from a breach of a licence condition or a code provision having the effect of a licence condition.

### 15.2 Reporting 'Key Events'

Licensees must notify the Commission of the occurrence of any of the following key events as soon as reasonably practicable and in any event within 5 working days of its occurrence:

- in the case of licensees which are companies, their (or any group company of theirs) being placed in liquidation, administration or receivership: in this condition a 'group company' is any subsidiary or holding company of the licensee – as those terms are defined in s736 Companies Act 1985 or any statutory modification or re-enactment thereof – and any subsidiary of such holding company;
- in the case of a licensee who is an individual (or a partner in a partnership licensee) their becoming bankrupt within the meaning of section 381 of the Insolvency Act 1986 or sequestration of their estate under section 12(1) of the Bankruptcy (Scotland) Act 1985;
- where the licensee is required to have its accounts independently audited, any unplanned change of auditor including a change prompted by a dispute or resulting from auditors being unable or unwilling to sign an audit certificate;
- the departure from the licensee's business of any holder of a personal management licence, other than those with oversight of the day to day management of licensed premises of a licensee operating more than 4 licensed premises;
- any reduction in the licensee's employed staff by more than 10% provided that represents at least 3 individuals;
- the acquisition or disposal of gambling premises or pitches;
- in the case of corporate licensees, the disposal or acquisition of any group company;
- the disposal of assets to the value of 10% or more of the licensee's total net assets;
- any breach of a covenant given to a bank or other lender;
- any default in making repayment of the whole or any part of a loan on its due date;
- any court judgments remaining unpaid 14 days after the date of judgment;
- the commencement of any material litigation against the licensee;
- any instance of internal or external fraud or theft involving a sum in excess of £10,000; and
- the commencement of disciplinary action against the holder of a personal licence where the licence holder is suspended or serious misconduct is alleged.

### 15.3 General and Regulatory Returns

On request, licensees must provide the Commission with such information as the Commission may require about the use made of facilities provided in accordance with this licence, and the manner in which gambling authorised by this licence and the licensee's business in relation to that gambling are carried on, including in particular information about:

- the numbers of people making use of the facilities and the frequency of such use;
- the range of gambling activities provided by the licensee and the numbers of staff employed in connection with them; and
- the licensee's policies in relation to, and experiences of, problem gambling.

In particular, within 28 days of the end of each quarterly or annual period as the case may be, licensees must submit a Regulatory Return to the Commission containing such information as the Commission may from time to time require<sup>2</sup>.

## Part II: Gambling Commission Codes of Practice

### Codes of Practice applicable to making gaming machines available for use in an adult gaming centre

#### 2 Protection of children and other vulnerable persons

##### 2.1 Combating problem gambling

###### Social responsibility code provision

Licensees must have and put into effect policies and procedures intended to promote socially responsible gambling.

Licensees' policies and procedures for socially responsible gambling must include but need not be confined to:

- the specific policies and procedures required by the following provisions of section 2 of this code;
- a commitment to and how they will contribute to research into the prevention and treatment of problem gambling;
- a commitment to and how they will contribute to public education on the risks of gambling and how to gamble safely; and
- a commitment to and how they will contribute to the identification of and treatment of problem gamblers.

##### 2.2 Access to gambling by children and young persons

###### Social responsibility code provision

Licensees must have and put into effect policies and procedures designed to prevent underage gambling, and monitor the effectiveness of these.

This must include procedures for:

- checking the age of apparently underage customers;
- removing anyone who appears to be under age who tries to access the gambling facilities and cannot produce an acceptable form of identification; and
- taking action when there are attempts by under-18s to enter the premises.

Licensees must not deliberately provide facilities for gambling in such a way as to appeal particularly to children or young people, for example by reflecting or being associated with youth culture.

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<sup>2</sup> The current forms of the sector specific returns and guidance notes for their completion are available on the Commission's website [www.gamblingcommission.gov.uk](http://www.gamblingcommission.gov.uk) and can also be obtained by writing to the Commission at Victoria Square House, Victoria Square, Birmingham B2 4BP.

In premises restricted to adults, service should be refused in any circumstances where any adult is accompanied by a child or young person.

Licensees must take all reasonable steps to ensure that all staff understand their responsibilities for preventing underage gambling. This should include appropriate training which must cover the legal requirements on returning stakes and not paying prizes to underage customers.

Licensees must only accept identification which:

- contains a photograph from which the individual can be identified;
- states the individual's date of birth;
- is valid; and
- is legible and has no visible signs of tampering or reproduction.

### **Ordinary code provision**

The Commission considers acceptable forms of identification to include any identification carrying the PASS logo (eg Citizencard, Validate and the Government's own Connexions card); a driving licence (including a provisional licence) with photocard; and a passport.

Licensees should implement procedures that require their staff to check the age of any customer who appears to them to be under 21.

Licensees should consider permanent exclusion from premises for any adult accompanied by a child or young person on more than one occasion to premises restricted to adults, or if there is reason to believe the offence was committed knowingly or recklessly.

Procedures should be in place for dealing with cases where a child or young person repeatedly attempts to gamble on premises restricted to adults, including oral warnings, reporting the offence to the Gambling Commission and the police, and making available information on problem gambling.

## **2.3 Information on how to gamble responsibly and help for problem gamblers**

### **Social responsibility code provision**

Licensees must make information readily available to their customers on how to gamble responsibly and how to access information about and help in respect of problem gambling.

Licensees must take all reasonable steps to ensure that this information is readily accessible including in locations which enable the customer to obtain it discreetly.

For gambling premises this should include:

- information in the gambling area, near gaming machines and near to where ATMs are located; and
- posters, or leaflets that may be collected discreetly and taken away, in other areas (eg toilets and near to exit doors).

The information must be prominent, and appropriate to the size and layout of the premises.

The information must cover where relevant:

- the availability of measures that are accessible to help an individual monitor or control their gambling, such as to restrict the duration of a gambling session or the amount of money they can spend;

- the availability of timers or any other forms of reminders or 'reality checks' that may be available;
- self-exclusion options; and
- information about the availability of further help or advice.

The information must be directed to all customers who wish to enjoy gambling as entertainment and not be targeted only at those the operator perceives to be 'problem gamblers'.

### Ordinary code provision

Licensees who market their services in one or more foreign languages should make available in that, or those, foreign languages:

- the information on how to gamble responsibly and access to help referred to above;
- the players' guides to any game, bet or lottery required to be made available to customers under provisions in this code; and
- the summary of the contractual terms on which gambling is offered, which is required to be provided to customers as a condition of the licensee's operating licence.

## 2.4 Customer interaction

### Social responsibility code provision

Licensees must implement policies and procedures for customer interaction where they have concerns that a customer's behaviour may indicate problem gambling. The policies must include:

- identification of the appropriate level of management who may initiate customer interaction and the procedures for doing so;
- the types of behaviour that will be logged/reported to the appropriate level of staff and which may trigger customer interaction at an appropriate moment;
- the circumstances in which consideration should be given to refusing service to customers and/or barring them from the operator's gambling premises; and
- training for all staff on their respective responsibilities, in particular so that they know who is designated to deal with problem gambling issues.

But such policies and procedures should be consistent with, and implemented with due regard to, licensees' duties in respect of the health and safety of their staff.

## 2.5 Self-exclusion

### Social responsibility code provision

Licensees must put in place procedures for self-exclusion and take all reasonable steps to refuse service or to otherwise prevent an individual who has entered a self-exclusion agreement from participating in gambling.

Licensees must take steps to remove the name and details of a self-excluded individual from any marketing databases used by the company or group (or otherwise flag that person as an individual to whom marketing material must not be sent), within two days of receiving the completed self-exclusion notification.



Licensees must take all reasonable steps to prevent any marketing material being sent to a self-excluded customer as soon as practicable. This covers any marketing material relating to gambling, or other activities that take place on the premises where gambling may take place. However, it would not extend to blanket marketing which is targeted at a particular geographical area and where the excluded individual would not knowingly be included.

Licensees must close any customer accounts of an individual who has entered a self exclusion agreement and return any funds held in the customer account. It is not sufficient merely to prevent an individual from withdrawing funds from their customer account whilst still accepting wagers from them. Where the giving of credit is permitted, the licensee may retain details of the amount owed to them by the individual, although the account must not be active.

Licensees must implement procedures designed to ensure that an individual who has self-excluded cannot gain access to gambling; and which include:

- a register of those excluded with appropriate records (name, address, other details, and any membership or account details that may be held by the operator);
- photo identification (where available and in particular where enforcement of the system may depend on photographic ID), and a signature;
- staff training to ensure that staff are able to enforce the systems; and
- the removal of those persons found in the gambling area or attempting to gamble from the premises.

### Ordinary code provision

Self-exclusion procedures should require individuals to take positive action in order to self-exclude. This can be a signature on a self-exclusion form.

Wherever practicable, individuals should be able to self-exclude without having to enter gambling premises.

Before an individual self-excludes, licensees should provide or make available sufficient information about what the consequences of self-exclusion are.

Licensees should take all reasonable steps to extend the self-exclusion to premises of the same type owned by the operator in the customer's local area. In setting the bounds of that area licensees may take into account the customer's address (if known to them), anything else known to them about the distance the customer ordinarily travels to gamble and any specific request the customer may make.

Licensees should encourage the customer to consider extending their self exclusion to other licensees' gambling premises in the customer's local area.

Customers should be given the opportunity to discuss self-exclusion in private, where possible.

Licensees should take all reasonable steps to ensure that:

- the self-exclusion period is a minimum of six months and give customers the option of extending this to a total of at least five years;
- a customer who has decided to enter a self-exclusion agreement is given the opportunity to so do immediately without any cooling-off period. However, if the customer wishes to consider the self-exclusion further (for example to discuss with problem gambling groups) the customer may return at a later date to enter into self-exclusion;
- at the end of the period chosen by the customer (and at least six months later), maintain the self-exclusion in place, unless the customer takes positive action in order to gamble again. No marketing material may be sent to the individual unless the individual has taken positive action in order to gamble again, and has agreed to accept such material; and

- where a customer chooses not to renew, and makes a positive request to begin gambling again, give the customer one day to cool off before being allowed access to gambling facilities. The contact must be made via telephone or in person.

(Please note that the Commission does not require the licensee to carry out any particular assessment or make any judgement as to whether the previously self-excluded individual should again be permitted access to gambling. The requirement to take positive action in person or over the phone is purely to a) check that the customer has considered the decision to access gambling again and allow them to consider the implications; and b) implement the one day cooling-off period and explain why this has been put in place.)

## **2.6 Employment of children and young persons**

### **Ordinary code provision**

Licensees who employ children (under-16s) and young persons (those aged 16 and 17) should be aware that it is an offence:

- a) to employ them to provide facilities for gambling;
- b) if gaming machines are sited on the premises, for their contracts of employment to require them, or for them to be permitted, to perform a function in connection with a gaming machine at any time; and
- c) to employ them to carry out any other function on adult gaming centre licensed premises while any gambling activity is being carried on in reliance on the premises licence;

As to (b) it should be noted that in the Commission's view the relevant provision of the Act applies to any function performed in connection with a gaming machine. This includes servicing or cleaning such a machine.

Accordingly, licensees should have policies and procedures designed to ensure that:

- children and young persons are never asked to perform tasks within (a) or (b) above;
  - all staff, including those who are children or young persons themselves, are instructed about the laws relating to access to gambling by children and young persons;
- and should consider adopting a policy that:
- children and young persons are not employed to work on adult gaming centre licensed premises at any time when the premises are open for business; and
  - gaming machines are turned off if children and young persons are working on the premises outside the hours when the premises are open for business.

## **2.8 Money lending between customers**

### **Ordinary code provision**

Licensees should seek to prevent systematic or organised money lending between customers on their premises. As a minimum they should have arrangements in place to ensure staff are requested to report any instances of substantial money lending when they become aware of them.

## **3 Fair and open provisions**

### **Social responsibility code provision**

Licensees must be able to provide evidence to the Commission, if required, showing how they satisfied themselves that their terms are not unfair.

## 4 Marketing

### **Social responsibility code provision**

If a licensee makes available to any customer or potential customer any incentive or reward scheme or other arrangement under which the customer may receive money, goods, services or any other advantage (including the discharge in whole or in part of any liability of his) ('the benefit') the scheme must be designed to operate, and be operated, in such a way that:

- a) the circumstances in which, and conditions subject to which, the benefit is available are clearly set out and readily accessible to customers;
- b) neither the receipt nor the value or amount of the benefit is:
  - (i) dependent on the customer gambling for a pre-determined length of time or with a pre-determined frequency; or
  - (ii) dependent on the amount the customer spends on gambling within a predetermined length of time which is shorter than the whole of the period during which the particular benefit is made available;
- c) if the value of the benefit increases with the amount the customer spends it does so at a rate no greater than that at which the amount spent increases; and further that:
- d) if the benefit comprises free or subsidised travel or accommodation which facilitates the customer's attendance at particular licensed premises the terms on which it is offered are not directly related to the level of the customer's prospective gambling.

### **Ordinary code provision**

Licensees should only offer incentive or reward schemes in which the benefit available is proportionate to the type and level of customers' gambling.

### **Ordinary code provision**

Licensees should comply with the advertising codes of practice which apply to the form and media in which they advertise their gambling facilities or services.

## 5 Complaints and disputes

### **Social responsibility code provision**

Licensees must put in place a written procedure for handling customer complaints and disputes.

In this code a 'complaint' means a complaint about any aspect of the licensee's conduct of the licensed activities, and a 'dispute' is any complaint which:

- a) is not resolved at the first stage of the complaints procedure; and
- b) relates to the outcome of the complainant's gambling transaction.

Licensees must ensure that:

- customers are told the name and status of the person to contact about their complaint;
- customers are given a copy of the complaints procedure on request or on making a complaint; and
- all complaints are handled in accordance with the procedure.

Licensees must also ensure that customers whose disputes are not resolved to their satisfaction by use of the complaints procedure may refer them to an independent third party. The arrangements under which such complaints are referred may, but need not, provide for the third party's decision be binding on the licensee and the customer.

Licensees must keep a record of all complaints that are not resolved at the first stage of the complaints procedure.

Licensees must arrange for a copy of the decision on, or a note of the outcome of, each dispute referred to the independent party to be provided to the Commission quarterly, either by the independent party or by the licensee.

## 6 Gambling licensees' staff

### Social responsibility code provision

Licensees must take all reasonable steps to ensure that staff involved in the provision of facilities for gambling are made aware of advice on socially responsible gambling and of where to get confidential advice should their gambling become hard to control.

Gambling Commission August 2007

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The Gambling Commission regulates gambling in the public interest. It does so by keeping crime out of gambling, by ensuring that gambling is conducted fairly and openly, and by protecting children and vulnerable people from being harmed or exploited by gambling. The Commission also provides independent advice to government on gambling in Britain.

For further information or to register your interest in the Commission please visit our website at: [www.gamblingcommission.gov.uk](http://www.gamblingcommission.gov.uk)

Gambling Commission  
Victoria Square House  
Victoria Square  
Birmingham B2 4BP

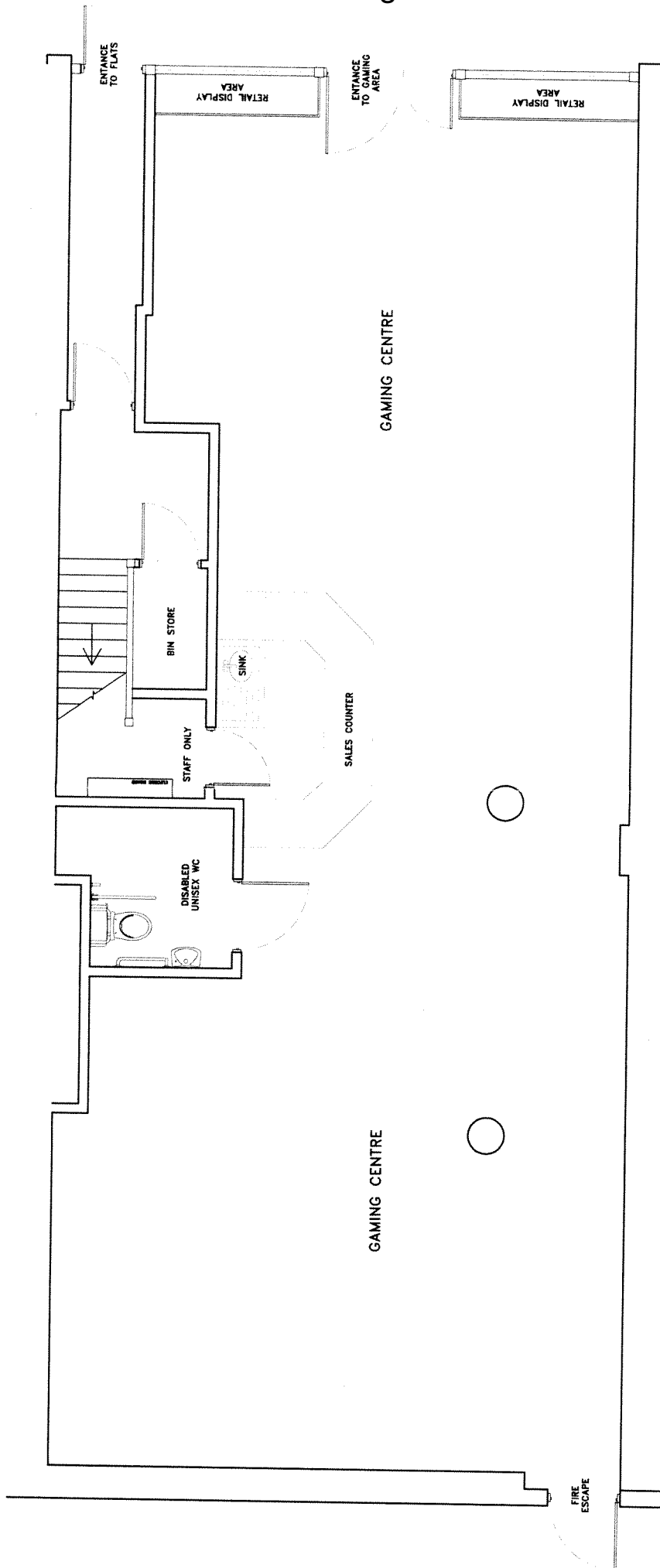
T 0121 230 6500

F 0121 230 6720

E [info@gamblingcommission.gov.uk](mailto:info@gamblingcommission.gov.uk)

## APPENDIX 3

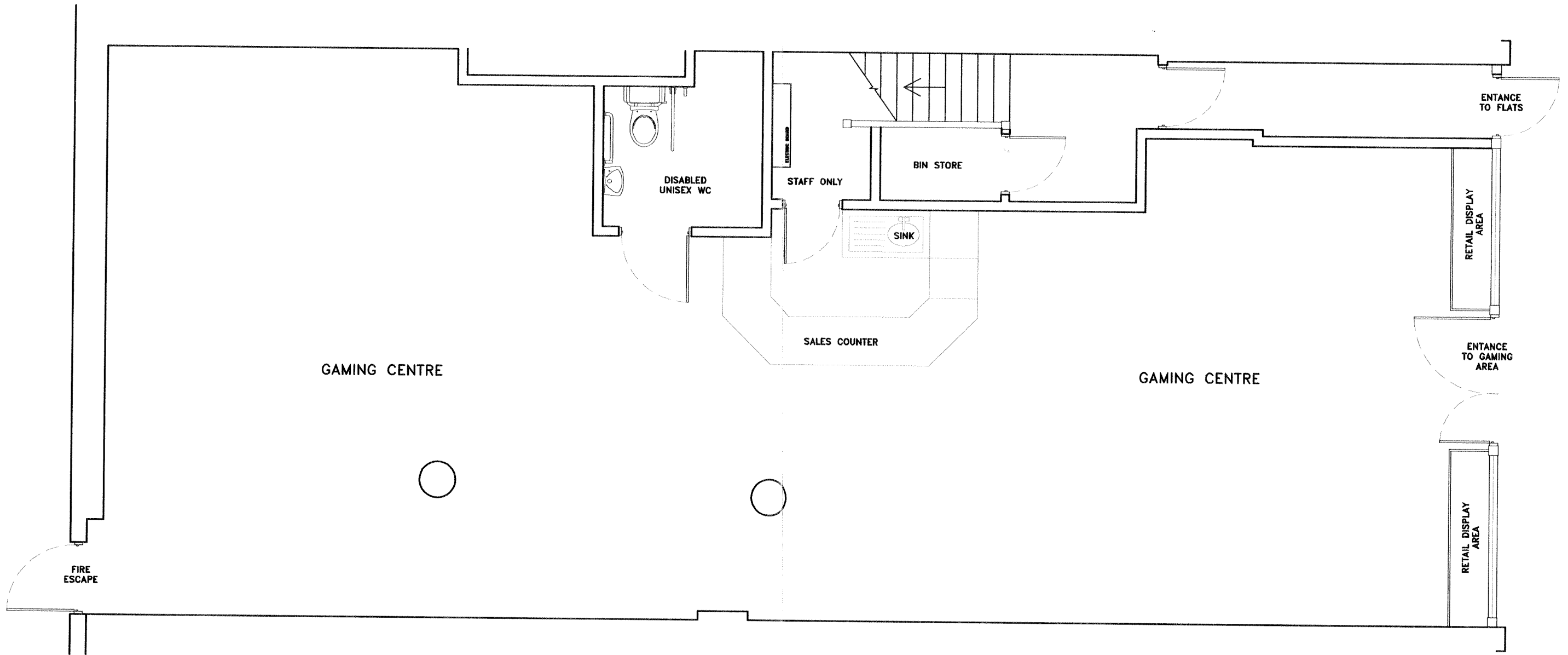
# POLICE REPRESENTATIONS



GROUND FLOOR PLAN

NOTE : THIS DRAWING IS TO BE USED FOR IDENTIFYING LICENSED GAMING AREAS ONLY AND IS NOT TO BE USED FOR RENOVATION WORKS OR PLANNING OF GAMING MACHINE LOCATIONS.  
DO NOT SCALE - DIMENSIONS TO BE CHECKED ON SITE

<p>This drawing is the property of Able Designs &amp; may not be reproduced in whole or part without prior written permission.</p>		<p><b>ABLE-DESIGN</b></p>		<p>Client: AGORA GAMING CENTRES LTD Site: 48 GRAND PARADE - GREEN LAMES LONDON M4 1AG Title: GROUND FLOOR PLAN</p>		<p>Drawn: DKA Date: 14/07/07 Checked: [ ] Date: [ ]</p>		<p>Sheet: A3</p>
<p>Able Design 44, Dunsborough Avenue Hendon, Uxbridge MNX 6JU Tel: 01604 644808 Mob: 07950 213008 e-mail: info@abledesign.co.uk</p>		<p>FOR INFORMATION</p>		<p>Dimensions in mm: 1:50</p>		<p>Drawing No: AB-HAR-48-003</p>		<p>Rev: A</p>
<p>Rev. Description</p>	<p>14/07/07</p>	<p>Date</p>						



GROUND FLOOR PLAN

NOTE : THIS DRAWING IS TO BE USED FOR IDENTIFYING LICENSED GAMING AREAS ONLY AND IS NOT TO BE USED FOR RENOVATION WORKS OR PLANNING OF GAMING MACHINE LOCATIONS.  
DO NOT SCALE - DIMENSIONS TO BE CHECKED ON SITE

Size: A3

This drawing is the property of Able Designs & may not be reproduced in whole or part without prior written permission.		Able Design 44 Queenswood Avenue Northampton NN3 6JU Tel: 01604 644808 Mob: 07850 213008 e-mail: robertgillard@ntlworld.com	Client:	AGORA GAMING CENTRES LTD	Issue purpose:	FOR INFORMATION		Drawn:	DKA	Date:	14/07/07	Checked:		Date:	
			Site:	48 GRAND PARADE - GREEN LANES LONDON N4 1AG	File/Job No:	AB-HAR-48	Dimensions in mm		1:50						
Rev.:	DESCRIPTION	DATE	Title:	GROUND FLOOR PLAN	Drawing No:	AB-HAR-48-003		Rev.:	A						

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## APPENDIX 4

# RESIDENTS, WARD COUNCILLORS AND MPs REPRESENTATIONS

**Barrett Daliah**

---

**From:** Eric.Childs@met.pnn.police.uk  
**Sent:** 25 October 2007 16:10  
**To:** Barrett Daliah  
**Cc:** Wayne.Mawson@met.police.uk; Cahillane Emma  
**Subject:** Adult Gaming Centre

Ms Barratt

I would like to raise an objection to the granting of a licence for the proposed Adult Gaming Centre at 48 Grande Parade. I think that this type of premises would not enhance the existing evening economy and would contribute to crime and fear of crime within this busy thoroughfare.

I would draw your attention to the section on Activity in chapter 2 of the Home Office book "Safer Places, The Planning System and Crime Prevention"

I quote " Different people use the same space in different ways and at different times. Rather than encouraging segregation or 'monocultures' where one group dominates, the public realm should be designed to be enjoyed by different cultural or age groups at the same time. This can be done by providing a range of complimentary activities and designing the environment to minimise conflict." Page 36

and also

"An evening economy that works well in both economic and safety terms includes a range of uses, not just pubs and bars. Theatres, cinemas, restaurants, galleries and shops can all contribute....." page 38

i would also mention the Checklist for Activity on page 39.

"Checklist: Activity

In designing and considering development proposals, the following points should be borne in mind:

1. Will as many law abiding people as possible be attracted to use the public realm?
2. Is there a strategy for encouraging residential population in town centres?
3. Should the evening economy be nurtured, and, if so, is it diverse and inclusive?
4. Are mixed uses successfully integrated with one another?
5. Are all uses in an area compatible and have potential conflicts been thoroughly addressed?
6. Will what attracts people to the public realm uphold its attractiveness?"

I believe that this application combined with the existence of other similar venues along this stretch of Green Lanes does not match these criteria, will not add to a safer and sustainable community and will contribute to crime and fear of crime.

Eric Childs

Eric Childs  
Crime Prevention Design Adviser  
Haringey Borough Police

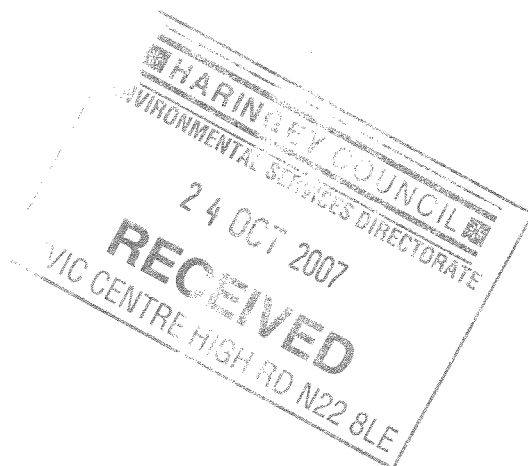
 Metphone: 22167  
 External: 020 8345 2167  
 Fax: 020 8345 2163 (22163)  
 Mobile: 0776 616 1890  
 E-mail: Eric.Childs@met.police.uk

26/10/2007



Working together for a safer London

Licensing Section  
Haringey Council  
2nd Floor  
Civic Centre  
High Road  
Wood Green  
N22 8LE



Wayne Mawson, Superintendent  
Operations and Partnership  
Haringey Borough  
Wood Green Police Station  
347 High Road  
London  
N22 4HZ

Telephone: 0208 345 2015  
[www.met.police.uk](http://www.met.police.uk)

23<sup>rd</sup> October 2007

Dear Daliah,

**Licensing Application re Adult Gaming Centre – 48 Grand Parade, Green Lanes, N4**

I am writing to you in my capacity as the local Police Superintendent responsible for Operations and Partnership to formally object to the application submitted for 48 Grand Parade, Green Lanes N4, as an Adult Gaming Centre.

My rationale for this objection is as follows:-

- There are already a number of such establishments in Green Lanes.
- We are seeing a large increase in criminal damage to fruit machine incidents in Haringey. Customers are sometimes putting several hundred pounds into these machines per session and when they lose their last change they are punching the machines in frustration, causing substantial damage in the process.
- It is a fair assumption to make that a number of customers are committing crime to feed their addiction to gambling machines.
- There are a number of schools in this area, together with community centres and faith premises. The introduction of another adult gaming centre is not conducive with this environment and could cause problems for the young, elderly and vulnerable.

I would be grateful if you would keep me informed on the progress of this application.

Yours sincerely,

**Wayne Mawson, Superintendent  
Haringey Borough**

**Protect our community's children and vulnerable people from over-exposure to betting and gambling premises**

I/we the following undersigned residents and traders, very strongly oppose the granting of an adult gaming centre premises licence for 48 Grand Parade N4 to Frankice Golders (Golders Green) Ltd.

The location of 48 Grand Parade is just around the corner from South Harringay Infant and Junior Schools. A number of other schools, nurseries, faith centres and key community buildings are nearby. So is St. Ann's Hospital, which is used by many vulnerable people. The area is predominantly residential.

Given the local community's frightful experience of crime and disorder, culminating with the national media's extensive negative reporting in 2002, a special task force, the Green Lanes Strategy Group, was set up. As this group is still operating, it seems absurd and counter-productive to grant a licence for an activity in which only adults can lawfully indulge and one that is associated with many social concerns.

The local area is saturated with gambling outlets making it very difficult for the authorities to monitor them for crime and disorder. The increased risk of an explosion of anti-social behaviour emanating from an uncontrollable Green Lanes mini-Las Vegas, is inducing a very unhealthy perpetual state of anxiety within the community. The Haringey Health Report 2006 informs us that local people are in poor health.

Please refuse this application which threatens the community's social cohesion and stability, and permit us to regain a semblance of normality.

NAME	ADDRESS
NEMONE MERCER + RORY GRIFFIN	41A BURGoyNE RD, HARRINGAY N4 1AA .
Rosemarie Clegg Samet TürkoZ	41 B BURGoyNE RD HARRINGAY N4 1AA
Sonya Prentice	34 Rutland Gardens, London N4 1JP
DOROTA ULATOWSKA	41C BURGoyNE RD, HARRINGAY, LONDON N4 1AA



Return to: Ms. D. Barrett, Licensing Team, 2<sup>nd</sup> Floor, Civic Centre, Wood Green, London N22 8LE

Licensing Team  
 2nd Floor  
 Civic Centre  
 Wood Green  
 London N22 8LE

Mario Petrou  
 Po Box 45129  
 London N15 3XF  
 Tel 8352 1020

Re: Adult Gaming Centre Premises License to 48 Grand Parade  
 N4 to Frankie Goldens (Goldens Green) Ltd

I very strongly object to the granting of an adult centre premises license for 48 Grand Parade N4.

The area has an unfortunate history of serious organised crime. The many existing contiguous gambling outlets are difficult & expensive for the local authorities to monitor for crime & disorder.

The area is mainly residential. Many nurseries, schools, faith centres & key community buildings are nearby. One faith centre is situated almost directly opposite. I know that the congregation there are very upset & concerned. Also nearby is St. Louis Hospital, which is used by many vulnerable people.

Given the high number of existing gambling outlets with all the associated social concerns connected to gambling, ranging from fevered gambling addicts threatening to commit crime to fund their crazy habit through to the breakdown of family life. I am extremely concerned of the cumulative effect of so many gambling outlets concentrated in one location shall have on impressionable minds of children, young people & vulnerable people.

I hope common sense prevails & a license is not granted to the applicant.

Thank you for your time & attention. M Petrou

23-10-07

FAO - Ms D. Barnett - Licensing Team

1 X Slip

19 X pages - petition very strongly objecting to the granting of an adult gaming centre, premises license for 48 Grand Parade N4 - 191 <sup>Sigmundia</sup>

Petition collected on 20-10-07

From: Maria Petrov

PO Box 45124

London N15 3XF

tel 8352

1020

HARINGEY COUNCIL  
 ENVIRONMENTAL SERVICES DIRECTORATE  
 23 OCT 2007  
**RECEIVED**  
 CIVIC CENTRE HIGH RD N22 8LE

## Protect our community's children and vulnerable people from over-exposure to betting and gambling premises

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The local area is saturated with gambling outlets making it very difficult for the authorities to monitor them for crime and disorder. The increased risk of an explosion of anti-social behaviour emanating from an uncontrollable Green Lanes mini-Las Vegas, is inducing a very unhealthy perpetual state of anxiety within the community. The Haringey Health Report 2006 informs us that local people are in poor health.

Please refuse this application which threatens the community's social cohesion and stability, and permit us to regain a semblance of normality.

NAME	ADDRESS
<i>Ellie Carolyn Baker</i>	<i>Indewick Rd, N8</i>
<i>David Schmitz</i>	<i>88 Falkland Road, London N8</i>
<i>A. Gianni</i>	<i>25 Rutland N4</i>
<i>T. PAURI</i>	<i>Pala. Tice</i>
<i>GERETTY MONTBLEY</i>	<i>23A FLAT 4 GREEN LANE GRAND PARADE LONDON N4 1LG</i>
<i>Ruth Catton</i>	<i>57C Grand Parade, London N4 1NL</i>
<i>D. KHATOORI</i>	<i>85 CHESTERFIELD Gdns, HARRINGAY - N4 1LL</i>
<i>Jo Lof</i>	<i>14 Hooke Pt Rd N22</i>
<i>L. D. [Signature]</i>	<i>112 YARMOUTH Crescent N17 Haringey, Wightman Rd</i>
<i>M. Petrov</i>	<i>Po Box 45129, London, N15 3XF</i>

Return to: Ms. D. Barrett, Licensing Team, 2<sup>nd</sup> Floor, Civic Centre, Wood Green, London N22 8LE  
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**over-exposure to betting and gambling premises**



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NAME	ADDRESS
Nilgan Canver	3 Mattison Rd. N4.
Rosemary Esteada P.	14 Mattison Rd N4
	8 MATTISON R.D
DINOS DELOSCHENOUS	10, MATTISON RD N4 1RD
BILLY OLIVER	8 MATTISON RD.
Lucy Harvey	6 MATTISON RD
ELEANOR ROGER	" "
Neil SIMMONS	" " "
M. Predromov.	FLAT 1 8 MATTISON.
N. Perlehti 	FLAT 2 4 MATTISON.



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NAME	ADDRESS
JASON GOO	34 MATTISON ROAD N4
Camilla Buchanan	15 Mattison Road
Elizabeth Robinson	15 Mattison Road
Helen Peterbridge	15 Mattison Road
TOM JOSEPH	15 MATTISON RD.
Eloise Dey	15 Mattison Rd N4 156
F. CATHAN	28, mattison road.
T. HARRISON	22 Mattison Road.
K. HARRISON	22 MATTISON ROAD.
A. LOINON	18 MATTISON ROAD N4 154

Return to: Ms. D. Barrett, Licensing Team, 2<sup>nd</sup> Floor, Civic Centre, Wood Green, London N22 8LE  
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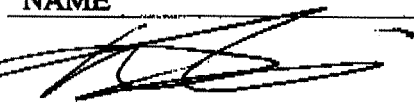
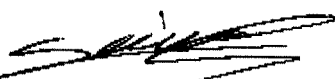
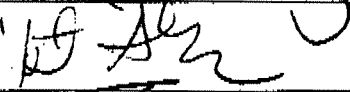

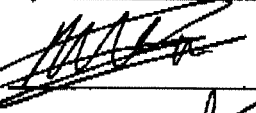
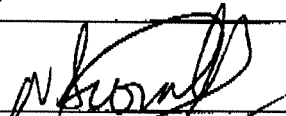
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NAME	ADDRESS
	Withghen Rd Haringey
	32 St Martins Close EN1 4HP ENFIELD
CORNE	40 Salisbury Road. London N4 1DZ
PAUL WHEELER	16 GRAND PARADE, LONDON N4 1LL
Dusan Cooling 	30 Warham Rd N4 1AT 34 Mattison Rd N4 1BD
	34 Madison Rd N4 1BD
HAFUN ATES	100 <sup>B</sup> MATTISON ROAD N4 1BE
	94 MATTISON ROAD, N4 ?
	16 Mattison Rd, N4 1BD

Return to: Ms. D. Barrett, Licensing Team, 2<sup>nd</sup> Floor, Civic Centre, Wood Green, London N22 8LE  
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**Protect our community's children and vulnerable people from over-exposure to betting and gambling premises**

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NAME	ADDRESS
M B Dorey	93, Hewitt Road
M. Sedacca	27 Beechfield Rd
M Ahmed	at court, warwick lane - N4 1JE
J SIGGRI	33 Dickett Road
John Taylor JOHN TAYLOR	104 Chesterfield Gardens
ANAN MITCHELL	123 FAIRFAX RD
KATRINA GREENALL	57 SEYMOUR RD
DAMON DOUBT	" "
Yvonne Goldberg	Offington Rd
Stuart Goldberg	" "

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NAME	ADDRESS
<i>[Signature]</i>	51 MATTISON ROAD N4 1BG
N. MBOMIO	35 MATTISON ROAD N4 1BG
Tariq hemzawy	39 Mattison Rd N4 1BG
N MUSA	FLAT A MATTISON RD N4 1BG
PORT VICKER	31 MATTISON RD, N4 1BG
JOE ELLIS	13 <sup>a</sup> Mattison Rd, N4 1BG
M CHAPMAN	11 MATTISON Rd, N4 1B9.
<i>[Signature]</i>	9 Mattison Road, N4 1BG
<i>[Signature]</i>	40 Mattison Rd. N4 1BG
<i>[Signature]</i>	32 MATTISON ROAD N4

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S. CLONGY	93 Mattison Rd N4 1BG
Shaw	85 Mattison Rd N4
J. KNOWLES	79, Mattison Rd, N4 1BG
W. BEST	75 Mattison Rd N4 1BG
N. MIGEW	71 Mattison Rd N4 1BG
MIA JEACOCK	39 Mattison Rd N4 1BG
STEPH LEDUC	33 Mattison Rd N4 1BG
B. O'GILLY	67 Mattison Rd N4 1BG
A. O'K	65 Mattison Road, N4 1BG
J. O'K	51 MATTISON ROAD N4 1BG

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NAME	ADDRESS
D. Seemhan	16 M9 HOLLOW RD. N4 1BD
D HINSHELWOOD	69 MATTISON RD N4 1BQ
E. SEZAI	55 MATTISON RD N4 1BQ.
L. WOOD	13 MATTISON RD, N4 1BQ
F. Chris	13 De Linn Rd N4 1BQ
ANNE T O'LEARY	50 MATTISON ROAD N4 1BD
M. Call	28, MATTISON RD N4 1BD
M. R. Chandhary	46 MATTISON, N4
N. HALSEY	2B PEMBERTON RD N4 1BQ
	40 MATTISON RD N4

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NAME	ADDRESS
K Sheridan	65 Burgoyne Rd N4
M Anderson	8 Warham Rd, N4
R Yarkob	100 Rutland Gdns N4
A Jones	17 St. Andrew's Rd, N4
R Cullen	16E GRAND PARADE N4.
S Bury	33 GUNWAY RD
G SIKES	22 BEAMPTON ROAD N15
B. TADDAK	40 KINGSBURY GARDENS W4.
R Corbin	MATTHEW ROAD 102 / 1
Lilwa Sirhi	102 Matthew RD N4 IRE

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Please refuse this application which threatens the community's social cohesion and stability, and permit us to regain a semblance of normality.

NAME	ADDRESS
Raj Desi	40 Wauham Rd
lonu Desi	" "
Fintony Desi	" "
KAREN TATE	69 PEMBERTON ROAD.
Nilla Hior	13A Salisbury Rd, N4
Lucy orme	40 Salisbury Rd, London, N4 1JZ.
PIARRAR	196B Wauham Rd N15 3NB
T. Kiam	107 MATTHEW RD N4 1B2
M MAMM	99 MATTHEW ROAD N4 1B2.
H BERNAN	97 MATTHEW RD N4 1B2



**Protect our community's children and vulnerable people from over-exposure to betting and gambling premises**

I/we the following undersigned residents and traders, very strongly oppose the granting of an adult gaming centre premises licence for 48 Grand Parade N4 to Frankie Golders (Golders Green) Ltd.

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NAME	ADDRESS
<i>Jaf</i>	27 Duckett Rd
<i>Shira</i>	" " "
<i>Ali</i>	459 GREEN LANES
<i>Thane Hayne</i>	" "
<i>Sarah</i>	27, Warwick Garden N4
<i>Adam</i>	" " " "
<i>[Signature]</i>	4, Gordon Road N16
<i>SMAJIBOON SA</i>	503 Green Lanes
<i>Kenal</i>	101 FENBERTON RD
<i>AHMAD</i>	503 Green Lanes

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NAME	ADDRESS
Beehams	54 DUCKETT Rd N4 1BN
JAMES POTLAND	9 DUCKETT N4 1BJ
A. TERZIAN	30 DUCKETT
S. Dadochrao	36 Duckett Rd
Sadlika Mehra	34, Duckett Rd
John Gled	32 " "
Jaba Yannis	24 Duckett Rd
J.M. Perez	8 Duckett Rd.
G. Smith	6a. Duckett Rd
A. Koz	3 Duckett Rd

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NAME	ADDRESS
David Corlyon <i>DC</i>	4 Alexander House Duckett Road N4 1AP
Ali Venn <i>AV</i>	461 Green Lane N4
ANDREAS MANOUE <i>AM</i>	92 DUCKETT RD. N4 1BW.
Juliana Rampasad	92 Duckett Rd N4 1BW
WIS MERINO	82 DUCKETT ROAD N4 1BW.
EDMUNDAS RAZANSKAS	80 DUCKETT ROAD N4 1BW
COMPANY OF MCCOY	80 DUCKETT ROAD N4 1BW
David Cavillero	72 Duckett Road N4 1BW
MONIKA PART <i>Monika Part</i>	68 DUCKETT ROAD N4 1BW
ISTVAN CZIGLER <i>Istvan Czigler</i>	68 Duckett Road N4 1BW

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NAME	ADDRESS
Gabriel de Souza	55 Duckett Rd N4 1BJ
M de Souza	54 Duckett Road N4 1BJ
Chinyere Metu	78 WIGHTMAN ROAD, N4 1RW
R Arendse	53 Duckett Road, Haringey N4 1BJ
L. Arendse	53 Duckett Rd N4 1BJ
F. Dree	53 Duckett Rd N4 1BJ
K. Calcalio 9/14	31 Duckett Road N4 1BJ
Fernando	19 DUCKETT ROAD N4 1BJ
Ismael Alencar	13 Duckett Road N4 1BJ
Scepel	27 Duckett Rd

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NAME	ADDRESS
Zohar Tarnopol	69, Duckett Rd. N4 1BW
Edna Starobin	68 Duckett Rd N4 1BL
Lucy Marie Smith	109 Warham Rd
Rate Maroon	109 Warham Rd
Michael Edlich	18 Hill Pleasant Rd
D. Jones	57 Duckett Road
T. JONES	57 Duckett Road
Airto Jones	54 DUCKETT ROAD
Hoeff	54 Duckett Road
M.A. Hayswood	48 Duckett Rd, N4 1D5

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NAME	ADDRESS
Andrew Mickali	77, DUCKETT RD, HARRINGAY N4
Alan Smith	24 Albany Road N4 4RT
M. Ross	75 Duckett Rd
Alan	75 Rectford Rd
Andy Merchant	745 Duckett Rd
J. Laver	41 Duckett Rd
B. Keitch	86 Lightman Rd
K. Bentley	718 Duckett Road
E. Ross	71a Duckett Rd
Nicola Simon	67 Duckett Road

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NAME	ADDRESS
S. BELL	52a TICKETT ROAD
H. Crowe	52a Duckett Road
L SHERKATI	<del>WHEAT</del> WHIGTMAN ROAD
A. MACDONALD	62 Area 41 Duckett Road
M. Pagan	" "
A. Schleich	" "
K. CONVEY	" "
J. WILKINSON	47 Duckett Rd
Suraia Taha	93 Duckett Rd
D. GUR Dhangur	93 DUCKETT ROAD

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NAME	ADDRESS
D. NEEDMAN	9 MATTISON RD
T. SMITH	41 Mattison Rd.
K. WATSON	41 Mattison Rd
M. ZARZYCKA	59 WIGHTMAN RD
Usha Ali	26 EDGEWOT' GROVE
Syed Faeem	" "
Dr. Henderson	188. Wightman Rd
Jamie Arnold.	21 ST ANNS RD. N15
M. Cannon	79 Duckett Road
A. STEUER	919 Duckett Rd

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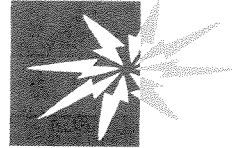
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NAME	ADDRESS
KATE MULLHALL	688 DUCKETT ROAD N4
CHRISTIAN KALONDA	230 CALEDONIAN ROAD N4
ELIS ALIA	535 HARRINGAY RD
MRS A DEVLETGUA	Apartment 89, Duckett Rd N4 1BL
Y. JAYALOSY	81 DUCKETT RD. N4 1BL
M. Antunovic	81 DUCKETT RD. N4 1BL
D. Ribeiro	83 Duckett Rd N4 1BL
J. RIBEIRO	85 DUCKETT-Rd. N4 1BL
D. KARZESKA	75 DUCKETT RD N4 1BL
BRIAN CARROD	79 DUCKETT ROAD N4 1BL

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Councillor Karen Alexander  
Member for Harringay Ward

**Haringey** Council

22<sup>nd</sup> October 2007

Daliah Barrett  
Licencing  
London Borough of Haringey  
Civic Centre  
High Road  
Wood Green  
London  
N22 8LE

Dear Daliah

**Licensing Application for 48 Grand Parade, Green Lanes, London N4**

I am writing to you as ward councillor for Harringay ward to formally object to an application submitted for 48 Grand Parade as an Adult Gaming Centre.

The fact that the proposed establishment is within the main shopping area close to schools and other buildings such as local churches and the post office which are focuses for the local community I find extremely worrying and I would like to make formal representations in relation to the following licencing objectives:-

1. **Preventing gambling from being a source of crime and disorder, being associated with crime or disorder or being used to support crime.**

I believe this would be difficult for both the local council and police to monitor and control and could become a source of crime.

2. **Ensuring that gambling is conducted in a fair and open way.**

I believe it would be difficult for the council to monitor this in an adequate way



3. **Protecting children and other vulnerable persons from being harmed or exploited by gambling.**

This is a residential area, near to a couple of schools and I think granting this application could increase the risk to these vulnerable groups.

I would ask the licensing committee to consider very carefully this application taking into consideration the objections of local councillors, residents groups and the local community and ask they reject this application.

Yours sincerely

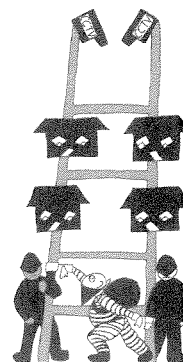


**Cllr Karen Alexander**

**Member for Harringay Ward**

# LADDER COMMUNITY SAFETY PARTNERSHIP ...keeping crime off

P.O. Box 32109 Haringey London N4 1GN  
lcsp@blueyonder.co.uk



the "Ladder"

Daliah Barrett  
Environmental Control Service  
Civic Centre  
Wood Green  
London N22 8LE

18 October 2007



Dear Ms Barrett

## **Premises licence: Adult Gaming Centre: 48 Grand Parade, Green Lanes, N4 1AG**

The Ladder Community Safety Partnership (LCSP) contains representatives of Neighbourhood Watches and Residents' Associations from the 'Ladder' roads, adjacent to Green Lanes, Haringay, and from Wightman Road and Green Lanes itself. We are an independent group, although working in partnership with Haringey Council and the Metropolitan Police where appropriate.

We are writing to you as members of the LCSP to oppose this application.

We believe that in the context of the well known problems in the area, coupled with high-density residential accommodation and local schools, granting permission for an Adult Gaming Centre in Green Lanes, Haringay, would be against two of the three key Licensing Objectives of the Gambling Act 2005:

- Preventing gambling from being associated with crime or disorder
- Protecting children and other vulnerable persons from being harmed, or exploited by gambling

In particular, we note the relevance of the following statement in the Council's Licensing Policy Statement:

*'General Principles: when determining an application to grant a Premises Licence or review a Premises Licence, regard will be had to the proximity of the premises to schools,*

*vulnerable adult centres or residential areas where there may be high concentrations of families with children'.*

The premises is located in the heart of Green Lanes, Haringey, an area which already has a very large number of venues offering gaming machines, drinks and snacks. Indeed, Green Lanes actually has more of these A3/A4/A5 outlets than recommended by the UDP, hence (among other reasons) the refusal by Haringey Council to allow planning permission for this site earlier in the year (see below). In making this point, we are not basing our argument on over-supply or likely demand, but rather on the likely over-exposure of children and vulnerable persons to gambling premises.

There is an important issue of cumulative impact for children who are especially likely to be aware of the proposed Gambling Centre as it is located in the heart of Green Lanes, with a newsagents and a bakery adjacent, both of which, of course, are widely used by children and young people.

There are particularly large numbers of children both living in the area, and walking to and from school, because of the proximity of not only South Haringey Infants and Juniors School but also Woodlands Park Nursery. Furthermore, because of the nearby mental health facilities in St Ann's Hospital, there is known to be a much higher than normal number of vulnerable adults both living and passing through this part of the Borough. There are also above average numbers of vulnerable adults on very low or fixed incomes, who can ill afford to lose any of their money in a Gaming Centre which will no doubt aim to project an attractive and welcoming environment to draw in potential customers.

The LCSP is very concerned at the likely impact on all of these people if a licence is granted for the proposed premises, which occupies a very central site on Grand Parade, with residential accommodation both above and adjacent (in Green Lanes) and nearby (Roseberry and Rutland Gardens, Duckett and Cavendish Roads).

Residents, traders, the police and Haringey Council have all been working hard to try to improve Green Lanes since the outbreak of violence and major crime in the area in November 2002. This has led to the creation of the Green Lanes Strategy Group which, by bringing everyone together, has achieved a lot of positive outcomes for our area. We are therefore very anxious to ensure that a surfeit of gambling activity in Green Lanes does not become a source of renewed crime and disorder. There is a real danger that a Gaming Centre may become a magnet for youths who appear to be 18 years old and who may, as a result, congregate in the vicinity. If checking of age-identification documents is as thorough as we would hope, then the methods for dealing with dispersal of potentially angry would-be customers will also be an issue.

Finally, as already briefly referred to above, we note that Haringey Council has recently refused planning permission for this site as an Adult Gaming Centre. (HGY/2007/1354). We fully appreciate that Planning and Licensing are different, though parallel, regimes, but would draw your attention to the fact that in their analysis of the application, Planning stated that 'anti-social behaviour' and 'possible youth congregation in the vicinity' were issues of concern - an obvious case of overlap with one of the key Licensing Objectives.

For all these reasons, very large numbers of local residents, backed by all of our Ward Councillors, have signed a petition opposing the new gaming licence, and support the LCSP in writing this letter of objection. We are sure that the Licensing Sub Committee will give careful attention to all of these arguments before reaching its decision.

Yours sincerely



on behalf of the LCSP

[Approved by the representatives of Neighbourhood Watches and Residents' Associations in the following Roads:]

Representation from Green Lanes and the following Roads:

Umfreville Road	Woollaston Road
Burgoyne Road	Cavendish Road
Pemberton Road	Warham Road
Seymour Road	Hewitt Road
Allison Road	Beresford Road
Effingham Road	Fairfax Road
Falkland Road	Lausanne Road
Hampden Road	Sydney Road



**G.P.Lorimer**  
83 Burgoyne Road,  
London  
N4 1AB

Tel / Fax: +44 (0)20 8340 1138

Daliah Barrett  
Licensing  
Environmental Control Service  
Civic Centre,  
Wood Green  
London N22 8LE

October 24, 2007

Dear Ms Barrett,

Re: Premises licence: Adult Gaming Centre: 48 Grand Parade, Green Lanes, N4 1AG

I am writing to you to oppose the above application.

My family and I are residents in N4, and use the the local shops on Green Lanes daily. When we need to buy bread, meat and vegetables, household goods, or go to the Post Office which are all within a distance of a quarter of a mile, of our house, we already have to walk past 3 betting shops. Should we need to shop in Wood Green we have to walk past a further 2 betting shops before we reach Allison Road.

The addition of an adult gaming centre in close proximity to our home is of great concern to my wife and I. As I understand it, this will be an arcade of slot machines.

We have a young son who regularly attends the nursery drop-in centre at Woodlands Park Nursery located off St Ann's Road three times a week, which already necessitates walking past 4 betting shops, and if this licence is granted will add another gambling establishment he will have to pass by. When he reaches the age of 3 he will attend the nursery at South Haringay Primary school, and hopefully will spend all his years of junior education there.

I am extremely concerned that any further proliferation of gambling opportunities in Green Lanes, Haringay will result in my young son being overexposed to gambling activities as he grows up. Already when out walking with my son, I've noticed him taking an interest in the betting shop window displays and in all likelihood he will be attracted to the shop window display of an adult gaming centre. I am concerned that any increase in gambling activities will distort my son's perception as to the accepted diversity of businesses that comprises a community High Street.

It has recently come to my notice that the previous Primary Trust Children's Clinic in Burgoyne Road, N4, will soon become a day centre for the Child and Adolescent Mental Health Service when it relocates from it's current base at St. Ann's Hospital. This means that vulnerable young people will be visiting the centre as part of their treatment, and surely it cannot be right that an adult gaming centre is to be created in such a close proximity. Many patients will no doubt be obliged to walk past the proposed adult gaming centre.

Please refuse this application on behalf my son and all the children who's homes are in the residential streets that feed into Green Lanes, Harringay.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'PANKHIM'.



**DAVID LAMMY MP**House of Commons  
London SW1A 0AA*Member of Parliament for Tottenham*

Tel: 020 7219 0767

Fax: 020 7219 0357

www.davidlammy.co.uk

Ms Daliah Barrett-Williams  
2nd Floor  
Civic Centre  
Wood Green High Road  
London  
N22 8LE



Our Ref: 060550

25 October 2007

Dear Ms Barrett-Williams

**RE: Gaming Premises Licence Application for 48 Grand Parade, Green Lanes, London, N4 1AG.**

I am writing as a concerned local resident and Tottenham's MP to strongly object to the above gaming premises licence application which would allow the opening of an adult gaming centre at 48 Grand Parade.

The reasons I object to this new licensing application are virtually identical to the reasons I objected to the then planning application made on the above premises earlier in the year. I continue to object on both planning and licensing grounds and feel it should be noted that this application was recently refused by Haringey Council's Planning Committee after sustained opposition from local residents and their representatives.

Over the past few years the local community, supported by activists and local politicians have worked hard to improve Green Lanes – creating a more positive environment for local residents and businesses. Tougher licensing and planning enforcement has been a part of this process, and I have been proud to be a part of local campaigns to oppose new applications where they have the potential to damage the community. Lately, for instance we have managed to limit the impact of the night-time economy on local people by opposing licensing applications which proposed to extend opening hours. I would hope that even if a licence were to be granted the hours of operation allowed would reflect this context.

Recent community concerns have now turned to the issue of betting shops and this new application for an adult gaming centre. I am very concerned that across Tottenham attempts at community improvement and regeneration are at risk because of the spread of these types of establishments. Quite apart from the impact they have on the lives of their 'customers' they also have an impact on the wider community.

**DAVID LAMMY MP**House of Commons  
London SW1A 0AA*Member of Parliament for Tottenham*

Tel: 020 7219 0767

Fax: 020 7219 0357

[www.davidlammy.co.uk](http://www.davidlammy.co.uk)

I am concerned that this particular application will lead to an increase in anti-social behaviour, noise and parking problems in and around Green Lanes. There are already plenty of gambling and social clubs in the local area and this application will do little or nothing to improve the retail/business offer available to the local community and risks having a detrimental impact on the area.

In short, I object to this application on the grounds of crime and disorder and the risks it poses to the young and vulnerable adults. The damage to the quality of life of local residents by the noise and disruption this premises may cause when it is in operation is high. This is a fragile urban environment that already faces a number of challenges and the cumulative effect of these premises with other gambling premises, licensed premises and takeaways/cafes can only further impact on residents and the local environment.

So I would like to add my support to those local residents and councillors who have already written in and signed petitions opposing this application. As with other current applications there are a number of schools, nurseries, faith centres and key community buildings nearby, including St. Ann's Hospital which is used by many vulnerable people. Although the area contains many retail businesses, once away from Green Lanes the area is predominantly residential, though it should be noted that a sizable number of people live above or back onto the businesses on Green Lanes.

The local community alongside its representatives have fought for a long time against social clubs and extended licenses for pubs, clubs and takeaways, including the rubbish, noise, crime and disorder these premises can cause. This work continues through the Green Lanes Strategy Group, the Ladder Community Safety Partnership and other residents' associations and ad hoc organisations. In recent years, the level of enforcement has improved and the community has won some notable victories.

The opening of an arcade or adult gaming centre would present a significant threat to this hard work, and seems totally counter-productive. I worry the local area is in danger of becoming saturated with gambling outlets, going far beyond what is needed to provide choice for those that wish to gamble. This risks an increase in the level of anti-social behaviour in the area and is of great concern to myself and the local community I represent. The cumulative effect is also damaging to the mix of shops and establishments on Green Lanes and the type of people coming into the area on a day-by-day and night-by-night basis.

An arcade would do nothing to improve or add to the continuing regeneration of Green Lanes. Instead, anecdotal evidence would suggest that an arcade located here could attract predominately young people as its clientele, and the nuisance we might expect is an increase in the number of young people attracted to the area and hanging around on Green Lanes, or its neighbouring residential streets. This can already be a problem especially when accompanied by street drinking.



**DAVID LAMMY MP**

House of Commons  
London SW1A 0AA

*Member of Parliament for Tottenham*

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In conclusion, for the reasons outlined above, I would like to ask that this application is refused as it threatens the hard one progress we have made in making this area a more pleasant and sustainable place to live, shop and run a business. I hope that local residents will be listened to and their concerns taken into account.

Yours sincerely

A handwritten signature in black ink, appearing to read 'D. Lammy'.

**DAVID LAMMY**

**Member of Parliament for Tottenham**



Your ref:

Date: 22<sup>nd</sup> October 2007

Direct dial: 020 8489 2626

Email: [Nilgun.canver@haringey.gov.uk](mailto:Nilgun.canver@haringey.gov.uk)

2nd Floor  
Civic Centre  
High Road  
Wood Green  
N22 8LE

Dear Daliah,

**Licensing Application for Adult Gaming Centre – 48 Grand Parade, Green Lanes, Haringey N4**

I am writing to you as Chair of the Green Lanes Strategy Group to formally object to the application submitted for 48 Grand Parade, Green Lanes N4, as an Adult Gaming Centre.

The Green Lanes Strategy Group is a formal constituted consultative body of the Council whose membership consists of ward Councillors for Harringay and St Ann's, local community representatives, the Harringay Traders Association, the Metropolitan Police and Council Officers. At its meeting on 17 September the Group expressed their concern regarding the recent application for the above premises.

The Green Lanes Strategy Group felt that the location of these premises is within the main shopping area of Green Lanes which includes a very busy main post office which is one of the main focuses for the local community and is around the corner from the South Harringay Primary School and is in close proximity to a number of other schools, key community buildings, faith establishments and is in a residential area.

In view of this, The Green Lanes Strategy Group would like to make the following representations in relation to the following licensing objectives:-

**(i) Preventing gambling from being a source of crime and disorder, being associated with crime or disorder or being used to support crime.**

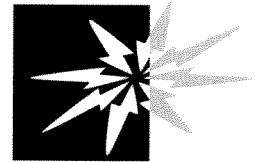
The increase in the number of such establishments of which there are already an excessive number along this stretch of Green Lanes would increase the risk of them being associated with crime and disorder making it much more difficult to control.

**(ii) Ensuring that gambling is conducted in a fair and open way**

There are no safeguards identified to ensure that this is adhered to and again the increase in the number of such establishments will make it more difficult to monitor.

Members' Room  
5th Floor, River Park House, 225 High Road, Wood Green, London N22 8HQ  
Tel: 020 8489 2774 Fax: 020 8881 5218

[www.haringey.gov.uk](http://www.haringey.gov.uk)



Cabinet Member for Enforcement and Community Safety Councillor Nilgun Canver

**Haringey** Council

**(iii) Protecting children and other vulnerable persons from being harmed or exploited by gambling.**

The close proximity of these premises to three schools, a number of community centres and faith establishments in an area that is predominately residential which encourages and brings in a number of young and vulnerable people into this very highly concentrated shopping area would further increase the risk to these groups.

Please can it be ensured that the Green Lanes Strategy Group are kept formally informed on any outcome of this matter.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'N Canver'.

**CIlr Nilgun Canver  
Cabinet Member for Enforcement and Community Safety  
Chair, Green Lanes Strategy Group**

Date: 26<sup>nd</sup> October 2007

Direct dial: 020 8489 2681

Email:

2nd Floor  
Civic Centre  
High Road  
Wood Green  
N22 8LE

Dear Daliah,

**Licensing Application for Adult Gaming Centre – 48 Grand Parade, Green Lanes, Haringey N4**

I am writing to you to formally object to the application submitted for 48 Grand Parade, Green Lanes N4, as an Adult Gaming Centre.

The location of these premises is within the main shopping area of Green Lanes which includes a very busy main post office which is one of the main focuses for the local community and is around the corner from the South Haringay Primary School. It is in close proximity to a number of other schools, key community buildings, faith establishments and is in a residential area.

In view of this, I would like to make the following representations in relation to the following licensing objectives:-

**(i) Preventing gambling from being a source of crime and disorder, being associated with crime or disorder or being used to support crime.**

The increase in the number of such establishments of which there are already an excessive number along this stretch of Green Lanes would increase the risk of them being associated with crime and disorder making it much more difficult to control.

**(ii) Ensuring that gambling is conducted in a fair and open way**

There are no safeguards identified to ensure that this is adhered to and again the increase in the number of such establishments will make it more difficult to monitor.

(iii) Protecting children and other vulnerable persons from being harmed or exploited by gambling.

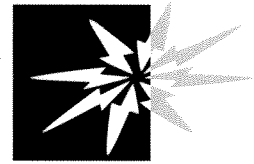
The close proximity of these premises to three schools, a number of community centres and faith establishments in an area that is predominately residential, which encourages and brings in a number of young and vulnerable people into this very highly concentrated shopping area, would further increase the risk to these groups.

Please can it be ensured that I am kept formally informed on any outcome of this matter.

Yours sincerely,

Bob Harris

Cllr Bob Harris  
Cabinet Member for Adult Social Care &  
Wellbeing



Date: 26<sup>nd</sup> October 2007

Direct dial: 020 8489 2241

Email: [Brian.Haley@haringey.gov.uk](mailto:Brian.Haley@haringey.gov.uk)

2nd Floor  
Civic Centre  
High Road  
Wood Green  
N22 8LE

Dear Daliah,

**Licensing Application for Adult Gaming Centre – 48 Grand Parade, Green Lanes, Haringey N4**

I am writing to you to formally object to the application submitted for 48 Grand Parade, Green Lanes N4, as an Adult Gaming Centre.

The location of these premises is within the main shopping area of Green Lanes which includes a very busy main post office which is one of the main focuses for the local community and is around the corner from the South Harringay Primary School. It is in close proximity to a number of other schools, key community buildings, faith establishments and is in a residential area.

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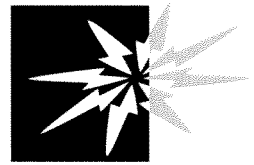
**(i) Preventing gambling from being a source of crime and disorder, being associated with crime or disorder or being used to support crime.**

The increase in the number of such establishments of which there are already an excessive number along this stretch of Green Lanes would increase the risk of them being associated with crime and disorder making it much more difficult to control.

**(ii) Ensuring that gambling is conducted in a fair and open way**

There are no safeguards identified to ensure that this is adhered to and again the increase in the number of such establishments will make it more difficult to monitor.





(iii) **Protecting children and other vulnerable persons from being harmed or exploited by gambling.**

The close proximity of these premises to three schools, a number of community centres and faith establishments in an area that is predominately residential, which encourages and brings in a number of young and vulnerable people into this very highly concentrated shopping area, would further increase the risk to these groups.

Please can it be ensured that I am kept formally informed on any outcome of this matter.

Yours sincerely,



**Cllr Brian Haley**  
Cabinet Member for Environment and Conservation

## Residents' Petition Opposing the Gaming Licence for 48 Grand Parade

I/we the following undersigned residents and traders, very strongly oppose the granting of an adult gaming centre premises licence for 48 Grand Parade N4 to Frankice Golders (Golders Green) Ltd.

The location of 48 Grand Parade is just around the corner from South Harringay Infant and Junior Schools. A number of other schools, nurseries, faith centres and key community buildings are nearby. So is St. Ann's Hospital, which is used by many vulnerable people. The area is predominantly residential.

Given the local community's frightful experience of crime and disorder, culminating with the national media's extensive negative reporting in 2002, a special task force, the Green Lanes Strategy Group, was set up. As this group is still operating, it seems absurd and counter-productive to grant a licence for an activity in which only adults can lawfully indulge and one that is associated with many social concerns.

The local area is saturated with gambling outlets making it very difficult for the authorities to monitor them for crime and disorder. The increased risk of anti-social behaviour emanating from an increase in the number of gaming establishments is very worrying for the community and is inducing a very unhealthy perpetual state of anxiety within the community. The Haringey Health Report 2006 informs us that local people are in poor health.

Please refuse this application which threatens the community's social cohesion and stability, and permit us to regain a semblance of normality.

This petition is a public document. A copy will be supplied to other parties to the application.

To be submitted to: Ms. D. Barrett, Licensing Team, 2nd Floor, Civic Centre, Wood Green, London N22 8LE

<b>NAME</b>	<b>FULL ADDRESS</b>	<b>EMAIL (Optional)</b>
Edward Almond	6 Chesterfield Gardens, Harringay, London N4 1LP	edd.almond@googlemail.com
Mags Young	20 Kimberley Gardens N4 1LF	
Pat Wong	20 Kimberley Gardens N4 1LF	
Justin Guest	87 Pemberton Road, N4 1AY	justin.guest@seefm.com
H Wang	N8 0EX	
Jenny Wilkes	58 Stanhope Gardens	
Simon Booy	Conway Road	

Chris Conway	Flat 10, The Coliseum, 10 Salisbury Promenade, N8 0RX	cconway79@googlemail.com
Robert McGowan	113 Stanhope Gardens	robertmcgowan@mac.com
Adam Coffman	117 Fairfax Road, N8 0NJ	
Y Hearne	34 Hewitt Road, London N8 0BL	
P Hearne	34 Hewitt Road, London N8 0BL	
Emma Guest	87 Pemberton Road, London N4 1AY	
Alison Burdekin	93a Allison Road, N8 0AP	alisonburdekin@hotmail.com
David Jones	8 Warham Road N4 1AT	david.jones21@btinternet.com
Steve Burdekin	93a Allison Road N80AP	steveburdekin@hotmail.com
Hugh Flouch	16 Hewitt Road	hflouch@yahoo.co.uk
Chee Keong Wong	16 Hewitt Road N8	
Ben Stewart	12 Sydney Rd	ben@corizon.com
Greg Lawless	120 Hewitt Road N8 0BN	glawless@bluearsecurities.co.uk
James Stewart	74 Burgoyne Road, London N4 1AE	jystewart@gmail.com
Kari Stewart	74 Burgoyne Rd Flat 3 London N4 1AE	kstewart04@gmail.com
Nathaniel Swift	3 Chesterfield Gardens, Haringay, London N4 1LJ	
Emma Ries	33 conway road N15 3BB	
Nicolas Hatton	8a Beresford Road, London N8 0AJ	nicolas.hatton@shell.com
Lucy Whitman	18 Stanhope Gardens	
Mrs A J Smith	70 Stanhope Gardens, London N4 1HT	
<b>David Lammy MP</b>	<b>House of Commons, London, SW1A 0AA</b>	<b>mail@davidlammy.co.uk</b>
John McMullan	30 Lausanne Rd	john_mcmullan@yahoo.co.uk

Petition Collected on-line via iPetitions between 18th & 25th October 2007

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